2 Focus on vocabulary

Look up the vocabulary below and use them to complete the sentences below.

attempted	bossing	considerate	inconvenience
nosey	offensive	tactless	whining

1. If it isn't too much of an _____, would you be able to give me a lift to the station in the morning?
2. I didn't think his show was funny at all, it was just _____ and was aimed at people who can't defend themselves.
3. It was really _____ of you to help her with shopping. She's found it very difficult since the operation.
4. Sorry, I don't want to be _____, but is that watch you're wearing a Rolex?
5. He kept talking about how much money he was making which was really _____ given she'd just lost her job.
6. He's always _____ about his job, but he never does anything about finding a different one.
7. I heard there was an _____ robbery at the Post Office yesterday, but someone drove by and they ran away.
8. He's always _____ everyone around, and I think someone's going to hit him soon if he keeps doing it.

3 Listening for details

Complete the box by ticking the conversation where you hear each item of vocabulary from the previous section.

Vocabulary	Conversation A	Conversation B	Conversation C
attempted (adj.) [1]			
boss sb around (v) [2]			
considerate (adj.) [3]			
inconvenience (n) [4]			
nosey (adj.) [5]			
offensive (adj.) [6]			
tactless (adj.) [7]			
whine (v) [8]			

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4 Listening comprehension

Part A: Answer the questions with A, B or C depending on which conversation is the answer. There may be more than one answer to the question.

Which conversation(s)...

1. ...resulted in an apology? → _____
2. ...was not resolved? → _____
3. ...involved a clash of personalities? → _____
4. ...was a complaint? → _____
5. ...required something to be rescheduled? → _____

Part B: In each situation, what could the people involved have done differently to improve the situation? Tick all the suggestions that apply.

Conversation A

1. ☐ Given the correct address.
2. ☐ Been more communicative when there was a problem.
3. ☐ Read the details more carefully.

Conversation B

1. ☐ Approached the situation more calmly.
2. ☐ Given other people more privacy.
3. ☐ Been more considerate of other people.

Conversation C

1. ☐ Not gone to another country.
2. ☐ Asked, not given an order.
3. ☐ Informed themselves about a situation.

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