

BUYING CLOTHES

5.12 Listen to Allie shopping.
Answer the questions.

- 1 What does Allie want to buy?
- 2 What size is she?
- 3 Does she try it on?
- 4 How much does Allie think it costs?
- 5 How does she pay?



TAKING SOMETHING BACK

a 5.13 Cover the dialogue and listen. What's the problem with Allie's sweater? Does she change it or ask for her money back?

YOU HEAR YOU SAY

- | | |
|---|--|
| Can I help you? | Yes, I bought this sweater about half an hour ago. |
| Yes, I remember. Is there a _____? | Yes, I've decided it's too big for me. |
| What _____ is it? | Medium. |
| So you need a _____. | |
| I don't see one here. | Do you have any more? |
| I'll go and check. Just a _____. | |
| I'm sorry but we don't have _____ one in black. | Oh dear. |
| We can order one for you. | |
| It'll only take a few _____. | No, I'm leaving on Saturday. |
| Would you like to exchange it for _____ else? | Not really. Could I have a refund? |
| No problem. Do you _____ the receipt? | Yes, here you are. |



b Listen again. Complete the YOU HEAR phrases.

c 5.14 Listen and repeat the YOU SAY phrases. Copy the rhythm.

d In pairs, roleplay the dialogue. A (book open) you're the shop assistant, B (book closed) you're Allie. Swap roles.

SOCIAL ENGLISH the conference cocktail party

a 5.15 Listen and complete with Mark, Allie, or Brad.

- 1 Allie tells _____ about the shopping and museum.
- 2 _____ comes to say hello to _____ and _____.
- 3 _____ is surprised that _____ and _____ met this morning.
- 4 _____ asks _____ if she wants a drink.
- 5 _____ is annoyed, but goes to get the drinks.

b Complete the USEFUL PHRASES. Listen again and check.

c 5.16 Listen and repeat the phrases. How do you say them in your language?

USEFUL PHRASES

- M What did you t_____ of it?
 A Never m_____.
 A What a l_____ evening!
 A I got l_____.
 M What would you like to d_____
 B What a good i_____.

