

Gemma goes to the shop.

Do the preparation exercise first. Then watch the video and follow the instructions to practise your speaking.

### Preparation

Who says it, a customer or a shopkeeper? Put these phrases in the correct group.

A bottle of water, please.	Can I help you?	How much is this?	Would you like a bag?
Do you have a bottle of water?	Can I have a bottle of water?	That's £1.99.	Is that everything?

A customer	A shopkeeper

### 1. Check your understanding: multiple choice

Circle the correct option.

1. Gemma is talking to ...  
a shopkeeper.  
a friend.
2. The magazine costs ...  
£0.99.  
£1.99.
3. Gemma buys a bottle of ...  
water.  
juice.
4. Gemma also buys some ...  
chocolate.  
sweets.
5. It costs ...  
£3.40 in total.  
£4.30 in total.
6. Gemma ...  
wants a bag.  
doesn't need a bag.

## 2. Check your understanding: gap fill

Complete the dialogue with phrases from the box.

Have you got

Would you like

How much is

Is that everything

No, it's fine

please

Can I help you

that's

Shopkeeper: Hi. <sup>1</sup> \_\_\_\_\_?Gemma: Hello. <sup>2</sup> \_\_\_\_\_ this magazine?Shopkeeper: Let's see ... Top Sounds, <sup>3</sup> \_\_\_\_\_ £1.99.

Gemma: OK, can I have the magazine and a bottle of water?

Shopkeeper: Yes.

Gemma: <sup>4</sup> \_\_\_\_\_ cold ones?Shopkeeper: Over there in the fridge. <sup>5</sup> \_\_\_\_\_?

Gemma: I think so. Oh ... and these sweets.

Shopkeeper: OK.

Gemma: How much is that?

Shopkeeper: That's £3.40, <sup>6</sup> \_\_\_\_\_.

Gemma: Here you are.

Shopkeeper: Thank you ... and there's £1.60 change. <sup>7</sup> \_\_\_\_\_ a bag?Gemma: <sup>8</sup> \_\_\_\_\_, thanks. Bye.

Shopkeeper: Bye.

### 3. Check your understanding: ordering

Write a number (1–9) to put these sentences in order.

.....	A: That's £2.00, please.
.....	A: These ones? Let me see ... they're £1.00.
.....	B: Yes, thanks.
.....	B: OK, can I have these sweets and a cola, please?
.....	A: Thanks a lot. Bye.
.....	A: Hi. Can I help you?
.....	A: Of course. Is that everything?
.....	B: Hi, how much are these sweets?
.....	B: Here you are. Thanks.

#### Discussion

What new phrases have you learned from this video?