

SECTION 3 Questions 21–30**Questions 21–23**

Choose the correct letter, **A**, **B** or **C**.

- 21** Andrew has worked at the hospital for
- A** two years.
 - B** three years.
 - C** five years.
- 22** During the course Andrew's employers will pay
- A** his fees.
 - B** his living costs.
 - C** his salary.
- 23** The part-time course lasts for
- A** one whole year.
 - B** 18 months.
 - C** two years.

Questions 24 and 25

Choose **TWO** letters **A–E**.

What **TWO** types of coursework are required **each month** on the part-time course?

- A** a case study
- B** an essay
- C** a survey
- D** a short report
- E** a study diary

Test 1

Questions 26–30

Complete the summary below.

Write NO MORE THAN THREE WORDS AND/OR A NUMBER for each answer.

Modular Courses

Students study **26** during each module. A module takes **27** and the work is very **28** To get a Diploma each student has to study **29** and then work on **30** in depth.

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Questions 21–30

Complete the table below.

Write **NO MORE THAN THREE WORDS AND/OR A NUMBER** for each answer.

'Student Life' video project		
	Cristina	Ibrahim
Enjoyed:	<ul style="list-style-type: none"> • using the camera • going to a British 21 	contact with students doing other courses (has asked some to 22 with him)
Most useful language practice:	<ul style="list-style-type: none"> • listening to instructions • learning 23 vocabulary 	listening to British students' language because of: <ul style="list-style-type: none"> – normal speed – large amount of 24
General usefulness:	<ul style="list-style-type: none"> • operating video camera • working with other people: <ul style="list-style-type: none"> – learning about 25 – compromising – 26 people who have different views 	the importance of 27
Things to do differently in future:	<ul style="list-style-type: none"> • decide when to 28 each stage at the beginning • make more effort to 29 with the camera 	don't make the film too 30

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Complete the form below.

Write **NO MORE THAN THREE WORDS AND/OR A NUMBER** for each answer.

Feedback Form

Course: *Communication in Business*

Course code: *CB162*

Dates: *From 21 to 22*

Please give your comments on the following aspects of the course:

	Good Points	Suggestions for Improvement
Course organisation	<ul style="list-style-type: none"> • 23 • useful to have 24 at beginning of course 	<ul style="list-style-type: none"> • too much work in 25 of the course – could be more evenly balanced
Course delivery	<ul style="list-style-type: none"> • good 26 	<ul style="list-style-type: none"> • some 27 sessions went on too long
Materials and equipment	<ul style="list-style-type: none"> • good 28 	<ul style="list-style-type: none"> • not enough copies of key texts available • need more computers
Testing and evaluation	<ul style="list-style-type: none"> • quick feedback from oral presentations • marking criteria for oral presentations known in advance 	<ul style="list-style-type: none"> • too much 29 • can we know criteria for marking final exams?
Other comments	<ul style="list-style-type: none"> • excellent 30 	

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Questions 21–24

Complete the notes below.

Write **NO MORE THAN THREE WORDS** for each answer.

Box Telecom

- | | |
|----------------------------|--------------------------|
| Problems: been affected by | • drop in 21 |
| | • growing 22 |
| | • delays due to a strike |
| Causes of problems: | • high 23 |
| | • lack of good 24 |

Questions 25–27

Choose the correct letter, **A**, **B** or **C**.

- 25 What does Karin think the company will do?
- A look for private investors
 B accept a takeover offer
 C issue some new shares
- 26 How does the tutor suggest the company can recover?
- A by appointing a new managing director
 B by changing the way it is organised
 C by closing some of its retail outlets
- 27 The tutor wants Jason and Karin to produce a report which
- A offers solutions to Box Telecom's problems.
 B analyses the UK market.
 C compares different companies.

Questions 28–30

Which opinion does each person express about Box Telecom?

Choose your answers from the box and write the letters A–F next to questions 28–30.

- A** its workers are motivated
- B** it has too little investment
- C** it will overcome its problems
- D** its marketing campaign needs improvement
- E** it is old-fashioned
- F** it has strong managers

28 Karin

29 Jason

30 the tutor