

SECTION 3 *Questions 21–30****Questions 21–23***

Choose the correct letter, **A**, **B** or **C**.

21 Andrew has worked at the hospital for

- A** two years.
- B** three years.
- C** five years.

22 During the course Andrew's employers will pay

- A** his fees.
- B** his living costs.
- C** his salary.

23 The part-time course lasts for

- A** one whole year.
- B** 18 months.
- C** two years.

Questions 24 and 25

Choose **TWO** letters **A–E**.

What **TWO** types of coursework are required each month on the part-time course?

- A** a case study
- B** an essay
- C** a survey
- D** a short report
- E** a study diary

Questions 26–30

Complete the summary below.

Write **NO MORE THAN THREE WORDS AND/OR A NUMBER** for each answer.

Modular Courses

Students study **26** during each module. A module takes **27** and the work is very **28** To get a Diploma each student has to study **29** and then work on **30** in depth.

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Complete the table below.

Write **NO MORE THAN THREE WORDS AND/OR A NUMBER** for each answer.

'Student Life' video project		
	Cristina	Ibrahim
Enjoyed:	<ul style="list-style-type: none"> using the camera going to a British 21 	contact with students doing other courses (has asked some to 22 with him)
Most useful language practice:	<ul style="list-style-type: none"> listening to instructions learning 23 vocabulary 	listening to British students' language because of: <ul style="list-style-type: none"> normal speed large amount of 24
General usefulness:	<ul style="list-style-type: none"> operating video camera working with other people: <ul style="list-style-type: none"> learning about 25 compromising 26 people who have different views 	the importance of 27
Things to do differently in future:	<ul style="list-style-type: none"> decide when to 28 each stage at the beginning make more effort to 29 with the camera 	don't make the film too 30

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Complete the form below.

Write **NO MORE THAN THREE WORDS AND/OR A NUMBER** for each answer.

Feedback Form

Course: *Communication in Business*

Course code: *CB162*

Dates: *From 21 to 22*

Please give your comments on the following aspects of the course:

	Good Points	Suggestions for Improvement
Course organisation	<ul style="list-style-type: none"> • 23 • <i>useful to have 24 at beginning of course</i> 	<ul style="list-style-type: none"> • <i>too much work in 25 of the course – could be more evenly balanced</i>
Course delivery	<ul style="list-style-type: none"> • <i>good 26</i> 	<ul style="list-style-type: none"> • <i>some 27 sessions went on too long</i>
Materials and equipment	<ul style="list-style-type: none"> • <i>good 28</i> 	<ul style="list-style-type: none"> • <i>not enough copies of key texts available</i> • <i>need more computers</i>
Testing and evaluation	<ul style="list-style-type: none"> • <i>quick feedback from oral presentations</i> • <i>marking criteria for oral presentations known in advance</i> 	<ul style="list-style-type: none"> • <i>too much 29</i> • <i>can we know criteria for marking final exams?</i>
Other comments	<ul style="list-style-type: none"> • <i>excellent 30</i> 	

SECTION 3 *Questions 21–30**Questions 21–24*

Complete the notes below.

Write **NO MORE THAN THREE WORDS** for each answer.

Box Telecom

Problems: been affected by

- drop in 21
- growing 22
- delays due to a strike
- high 23
- lack of good 24

Causes of problems:

Questions 25–27

Choose the correct letter, **A**, **B** or **C**.

25 What does Karin think the company will do?

- A look for private investors
- B accept a takeover offer
- C issue some new shares

26 How does the tutor suggest the company can recover?

- A by appointing a new managing director
- B by changing the way it is organised
- C by closing some of its retail outlets

27 The tutor wants Jason and Karin to produce a report which

- A offers solutions to Box Telecom's problems.
- B analyses the UK market.
- C compares different companies.

Questions 28–30

Which opinion does each person express about Box Telecom?

Choose your answers from the box and write the letters **A–F** next to questions 28–30.

- A** its workers are motivated
- B** it has too little investment
- C** it will overcome its problems
- D** its marketing campaign needs improvement
- E** it is old-fashioned
- F** it has strong managers

28 Karin

29 Jason

30 the tutor