

Name: _____

Class: _____

EXAM SKILLS

16

Listen and answer questions 1–9.


05**Questions 1–6***Complete the notes below.**Write **NO MORE THAN TWO WORDS AND/OR A NUMBER** for each answer.*

Name: Mr **1** _____
Current address: 4 West Cottages, Humblington, Devon, **2** _____
Destination address: 8b Greenend Road, E19 4RR
Date of move: 30 August
Time booked: **3** _____
Value of insurance cover: **4** £ _____
Total cost for service: around £2,000
Telephone number: (07238) **5** _____
Website: www. **6** _____ .co.uk

Questions 7–9*Choose the correct letter, A, B or C.*

- 7 The removals package that the man chooses is
A Premium.
B Silver.
C Economy.
- 8 The woman believes that the best thing about We-Move-U is that they
A cost less than people expect.
B are very efficient.
C provide excellent service to their clients.
- 9 After the man makes a booking, there will be
A no more charges.
B a 10% charge when the move is completed.
C a charge if the man changes the day of his move.