

Name: _____

Class: _____

EXAM SKILLS]**16****Listen and answer questions 1–9.****Questions 1–6***Complete the notes below.**Write NO MORE THAN TWO WORDS AND/OR A NUMBER for each answer.*

Name: Mr 1 _____
Current address: 4 West Cottages, Humblington, Devon, 2 _____
Destination address: 8b Greenend Road, E19 4RR
Date of move: 30 August
Time booked: 3 _____
Value of insurance cover: 4 £ _____
Total cost for service: around £2,000
Telephone number: (07238) 5 _____
Website: www. 6 _____ .co.uk

Questions 7–9*Choose the correct letter, A, B or C.*

7 The removals package that the man chooses is

- A Premium.
- B Silver.
- C Economy.

8 The woman believes that the best thing about We-Move-U is that they

- A cost less than people expect.
- B are very efficient.
- C provide excellent service to their clients.

9 After the man makes a booking, there will be

- A no more charges.
- B a 10% charge when the move is completed.
- C a charge if the man changes the day of his move.