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Can I take a message?

1 Make a phone conversation. Use the sentences and questions in the box.



Receptionist

- I'm sorry, but Dr. Silva is in a meeting.
- (604) 555-0662. I'll give her your message.
- Does Dr. Silva have your number?
- Can I take a message?
- Good morning. Oceanside Medical.
- You're welcome. Good-bye.



Mr. Jones

- Thank you very much.
- Good morning. Is Dr. Silva there?
- I don't think so. It's (604) 555-0662.
- Oh.
- Good-bye.
- Yes. This is Brian Jones. Please ask her to call me.

Receptionist: Good morning. Oceanside Medical.

Mr. Jones: Good morning. Is Dr. Silva there?

Receptionist: _____

Mr. Jones: _____

2 Kate called her friends yesterday. Where were they? Complete the conversations. Use the words in the box.

bed hospital library mall vacation work



1. **Sally:** Hello?

Kate: Hello, Sally? It's Kate.

Sally: Oh, hi, Kate. Listen. I can't talk right now. I'm at the mall. Call me later?

2. **Jay:** Hello?

Kate: Hey, Jay. It's -

Jay: Kate. Sorry, can you call me in the morning? I'm _____.



3. **Marcela:** Hello?

Kate: Hi, Marcela. It's Kate. Do you want to see a movie tonight?

Marcela: I'd love to, but I can't. I'm _____ with my parents.

4. **Bob:** Hello?

Kate: Hi, Bob. It's Kate. You know, you sound terrible. Are you OK?

Bob: Not really. I'm _____. I broke my leg!



5. **Angie:** Hello?

Kate: Hello, Angie? It's Kate. Why are you whispering? Where are you?

Angie: Oh, I'm _____. .

6. **Pedro:** Hello?

Kate: Hey, Pedro. Do you have a minute?

Pedro: Not really. I'm _____. Call me tonight.

3 Unscramble the sentences.

1. with night I him studied last .

I studied with him last night.

2. you help I can ?

her the gave they book .

remember you me do ?

his I call missed yesterday .

weekend last we them visited .

4 Heidi is checking her voice-mail messages. Complete the messages with the correct pronouns.**Ann's message**

Hello, Miss Anderson. This is Ann Lopez. _____ I work at First City Bank. _____ left your wallet here this morning. Please call _____ at (808) 555-1247. I'd like to give it back to _____ before we close today.

Jim's message

Hey, Heidi. It's Jim. I'm sorry _____ missed your call yesterday. Listen, my friends and I are going to go out for coffee tomorrow morning. _____ 're meeting at my house at 9:00. Would you like to join _____ ? Give _____ a call!

Sarah's message

Hi, Heidi. It's Sarah. Did you see Marco today? _____ 's having a birthday party on Friday. Do you want to go with _____ ? I'm going to buy _____ a present later. Call _____ ! Thanks!



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Answer the questions. Write sentences with *like to*, *want to*, and *need to*.



1. Where are two places you want to visit?

I want to visit Seoul, South Korea.

I want to visit Rio de Janeiro, Brazil.

2. What are two things you like to do often?

3. What are two things you need to do this week?

4. Who are two famous people you want to meet?

5. What are two foods you like to eat?

6. What are two things you want to do this year?

7. What are two things you like to do after class?

8. Where are two places you like to go on weekends?

7

Imagine your friends invite you to do these things. Accept or refuse their invitations as indicated. Use the phrases and sentences in the box.

Accepting

I'd love to.

I'd like to.

Refusing and making excuses

I'm sorry, but I can't. I have to / need to / want to . . .

I'd like to, but I have to / need to / want to . . .

1. A: Do you want to play soccer with us this afternoon?

B: (refuse) I'd like to, but I have to work.

2. A: Do you want to have dinner with me tomorrow?

B: (refuse) _____

3. A: Do you want to study at my house after class?

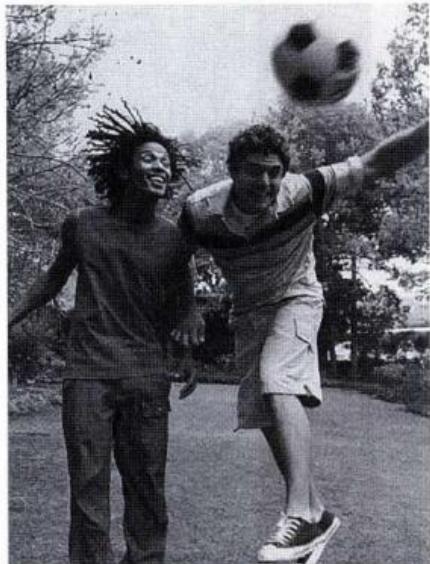
B: (accept) _____

4. A: Do you want to go swimming with me on Saturday morning?

B: (accept) _____

5. A: Do you want to go hiking with me this weekend?

B: (refuse) _____

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Complete each sentence with *like to*, *love to*, or *want to*.

1. A: Would you like to go to Bill's party on Thursday night?

B: I'd go, but I have to study. I have a test on Friday.

2. A: Do you play tennis after work?

B: I'd , but I have to work late.

3. A: Would you have dinner at our house?

B: Yes, I'd !

4. A: Do you visit the science museum tomorrow?

B: I'd go, but I already have plans.

5. A: Would you go to the movies tonight?

B: Yes, but I don't see *Horror House 3*. I don't like scary movies!

6. A: Do you leave a message?

B: Yes, please tell Dr. O'Brien that I'd speak with her about our meeting.