PART 1

Questions 1-5. Choose the correct answer: A, B or C.

1 What is the caller's surname?

A Fleischer

B Fischer

C Bennett

2 The caller says the correct colour of his car is

A Sky blue

B Light green

C White

3 What time does the caller say he went to collect his car?

A 9:30pm

B 8pm

C 8:30pm

4 Where does the caller usually store the front panel of his radio?

A In his pocket

B The hospital

C In the glove compartment

5 What does the advisor say she will send through the mail to the caller?

A A radio

B Some CDs

C Some forms

Questions 6-10

Complete the notes below.

Write **NO MORE THAN TWO WORDS AND/OR A NUMBER** for each answer.

Insurance Claim Report

LIVEWORKSHEETS

CUSTOMER FIRST NAME: Bennett

POLICY NUMBER: **6**.....

TYPE OF CLAIM: Stolen **7**.....

PLACE WHERE OFFENCE WAS REPORTED: York **8**..... Station

CUSTOMER AWARE OF THE DANGER: No

OTHER ITEMS STOLEN: Car radio, CDs and an old **9**.....

DOCUMENTS REQUESTED TO SUPPORT CLAIM: Police report and 10.....

PART 2

Questions 11-13. Complete the sentences below.

Write **ONE WORD ONLY** for each answer.

11 There are two entrances to the .....

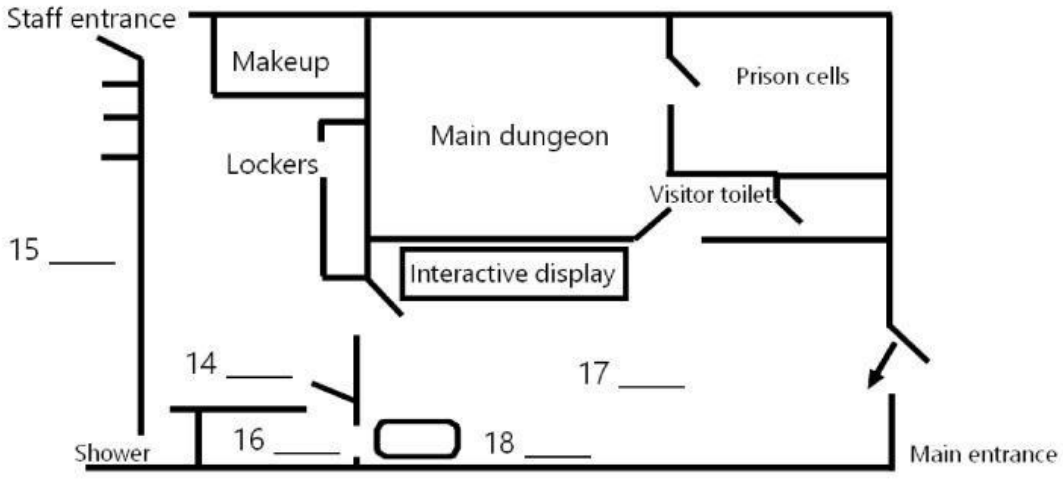
12 The first section you enter when leaving the staff room is the .....

13 The ..... pass through the dungeons as a group.

Questions 14-18

Complete the labels on the map.

Write **NO MORE THAN TWO WORDS** for each answer



14.....

15 .....

16.....

17.....

18.....

LIVEWORKSHEETS

Questions 19, 20

Choose **TWO** letters, A-E.

What are **TWO** things the speaker suggests the employees should do to help visitors?

A help to carry their bags

B guide them if they have gone the wrong way

C talk to them in a strange accent

D scare them so they have a more authentic experience

E answer any questions they might have

Section 3

Questions 21-26

Choose the correct letter, **A**, **B** or **C**.

Rocky bay field trip

21 What do the students agree should be included in their aims?

A factors affecting where organisms live

B the need to preserve endangered species

C techniques for classifying different organisms

22 What equipment did they forget to take on the Field Trip?

A string

B a compass

C a ruler

23 In Helen's procedure section, Colin suggests a change in

A the order in which information is given.

B the way the information is divided up.

C the amount of information provided.

24 What do they say about the method they used to measure wave speed?

A It provided accurate results.

B It was simple to carry out.

C It required special equipment.

LIVEWORKSHEETS

25 What mistake did Helen make when first drawing the map?

A She chose the wrong scale.

B She stood in the wrong place.

C She did it at the wrong time.

26 What do they decide to do next with their map?

A scan it onto a computer

B check it using photographs

C add information from the Internet

Questions 27, 28

Choose **TWO** letters, **A – E**.

Which **TWO** problems affecting organisms in the splash zone are mentioned?

A lack of water

B strong winds

C lack of food

D high temperatures

E large waves

Questions 29, 30

Choose **TWO** letters, **A – E**.

Which **TWO** reasons for possible error will they include in their report?

A inaccurate records of the habitat of organisms

B influence on behaviour of organisms by observer

C incorrect identification of some organisms

D making generalisations from a small sample

E missing some organisms when counting

Section 4

Questions 31-40

Complete the notes below.

Use **ONE WORD ONLY** for each answer.

LIVEWORKSHEETS

DESIGNING A PUBLIC BUILDING:

THE TAYLOR CONCERT HALL

Introduction

The designer of a public building may need to consider the building's

– function

– physical and **31**..... context

– symbolic meaning

Location and concept of the Concert Hall

On the site of a disused **32**.....

Beside a **33**.....

The design is based on the concept of a mystery

Building design

It's approached by a **34**..... for pedestrians

The building is in the shape of a **35**.....

One exterior wall acts as a large **36**.....

In the auditorium

– the floor is built on huge pads made of **37**.....

– the walls are made of local wood and are **38**..... in shape

– ceiling panels and **39**.....on walls allow adjustment of acoustics

Evaluation

Some critics say the **40**..... style of the building is inappropriate

LIVEWORKSHEETS