1 Put the sentences in the dialogues in the correct order.



1 a ☐ Are you sure?
b ☐ It's OK.
c [1] Oh no! I'm so sorry!
d ☐ Yes, I'm fine.



2 a ☐ Oh, my mistake. Here you are.
b ☐ Thanks.
c ☐ Hey! That's my book!
d ☐ Sorry about that!



3 a ☐ That's alright. I'm fine.
b ☐ Yes, no problem.
c ☐ Oops! Sorry!
d ☐ Are you sure?

2 Read the dialogues. Circle the correct answer.

1 **A:** I'm sorry.
B: _____
(a) That's all right.
b I'm fine.

2 **A:** Sorry about that!
B: _____
a No problem.
b Are you sure?

3 **A:** Are you OK?
B: _____
a No problem.
b Yes, I'm fine.

4 **A:** I'm fine.
B: _____
a Are you sure?
b That's all right.

5 **A:** Where's my book?
B: _____
a Sorry, my mistake.
b Sorry, I've got it.

3 Complete the dialogues with one word in each gap.

1 **A:** I can't find my book!
B: I've got it! [1]*Sorry* about that.
A: [2]_____ all right.

2 **A:** Oops! I'm so [3]_____ !
B: It's OK.
A: Are you [4]_____ ?
B: Yes, I'm [5]_____ .

3 **A:** These aren't my keys.
B: Sorry, my [6]_____ . Here you are.
A: No [7]_____ .

LIVEWORKSHEETS