

1 Put the sentences in the dialogues in the correct order.



- 1 a ☐ Are you sure?
 b ☐ It's OK.
 c ☒ Oh no! I'm so sorry!
 d ☐ Yes, I'm fine.



- 2 a ☐ Oh, my mistake. Here you are.
 b ☐ Thanks.
 c ☐ Hey! That's my book!
 d ☐ Sorry about that!



- 3 a ☐ That's alright. I'm fine.
 b ☐ Yes, no problem.
 c ☐ Oops! Sorry!
 d ☐ Are you sure?

2 Read the dialogues. Circle the correct answer.

- 1 A: I'm sorry.
 B: _____
 a ☒ That's all right.
 b ☐ I'm fine.
- 2 A: Sorry about that!
 B: _____
 a ☐ No problem.
 b ☐ Are you sure?
- 3 A: Are you OK?
 B: _____
 a ☐ No problem.
 b ☐ Yes, I'm fine.
- 4 A: I'm fine.
 B: _____
 a ☐ Are you sure?
 b ☐ That's all right.
- 5 A: Where's my book?
 B: _____
 a ☐ Sorry, my mistake.
 b ☐ Sorry, I've got it.

3 Complete the dialogues with one word in each gap.

- 1 A: I can't find my book!
 B: I've got it! ¹Sorry about that.
 A: ²_____ all right.
- 2 A: Oops! I'm so ³_____!
 B: It's OK.
 A: Are you ⁴_____?
 B: Yes, I'm ⁵_____.
- 3 A: These aren't my keys.
 B: Sorry, my ⁶_____. Here you are.
 A: No ⁷_____.