

9 THE INTERVIEW: PROBLEM-SOLVING TASKS

Before you watch

A Select the qualities you think most employers are looking for when interviewing people for jobs.

- | | | |
|--|---|---|
| ☐ adaptable | ☐ has a sense of humor | ☐ thinks outside the box |
| ☐ emotional | ☐ persistent | ☐ ultracompetitive |
| ☐ fits in with others | ☐ playful | ☐ unconventional |

B Pair work Compare your answers. Do you agree on what qualities most employers are looking for? Why or why not? Discuss your opinions.

While you watch

A Write *M* for Monica, *D* for David, or *A* for Ashley.



Monica



David



Ashley

1. Who saw the box as a platform? ____
2. Who worked on the same idea for nearly the entire five minutes? ____
3. Who tried to melt wax to stick the candle to the wall? ____
4. Who was unable to think of additional approaches due to stress? ____
5. Who playfully tried a bunch of solutions? ____
6. Who tried several approaches but still didn't find a solution? ____

B Write the letter of the correct phrase to complete each sentence according to information in the video.

- | | |
|--|-----------------------------------|
| a. being able to preserve a sense of humor | d. looking for other perspectives |
| b. fitting in with the company | e. thinking outside the box |
| c. thinking about the problem in new ways | f. being persistent |

1. Before implementing hiring tests, companies used to hire people based on ____.
2. Except when trying the wrong idea, ____ is a good thing.
3. If people get overly frustrated, they will have difficulty ____.
4. A good problem-solving strategy is ____.
5. Studies show an important part of problem solving is ____.
6. The person who solved the problem did it by ____.