

SECTION 2 Questions 11–20

Questions 11–14

Choose the correct letter, **A**, **B** or **C**.

Talk to new kitchen assistants

- 11 According to the manager, what do most people like about the job of kitchen assistant?
 - A the variety of work
 - B the friendly atmosphere
 - C the opportunities for promotion
- 12 The manager is concerned about some of the new staff's
 - A jewellery.
 - B hair styles.
 - C shoes.
- 13 The manager says that the day is likely to be busy for kitchen staff because
 - A it is a public holiday.
 - B the head chef is absent.
 - C the restaurant is almost fully booked.
- 14 Only kitchen staff who are 18 or older are allowed to use
 - A the waste disposal unit.
 - B the electric mixer.
 - C the meat slicer.

Questions 15 and 16

Choose **TWO** letters, **A–E**.

According to the manager, which **TWO** things can make the job of kitchen assistant stressful?

- A They have to follow orders immediately.
- B The kitchen gets very hot.
- C They may not be able to take a break.
- D They have to do overtime.
- E The work is physically demanding.

Questions 17–20

What is the responsibility of each of the following restaurant staff?

Choose **FOUR** answers from the box and write the correct letter, **A–F**, next to Questions 17–20.

Responsibilities	
A	training courses
B	food stocks
C	first aid
D	breakages
E	staff discounts
F	timetables

Restaurant staff

17 Joy Parkins

18 David Field

19 Dexter Wills

20 Mike Smith