

**SECTION 2 Questions 11–20**

*Questions 11 and 12*

*Choose **TWO** letters, **A–E**.*

Which **TWO** activities that volunteers do are mentioned?

- A** decorating
- B** cleaning
- C** delivering meals
- D** shopping
- E** childcare

*Questions 13 and 14*

*Choose **TWO** letters, **A–E**.*

Which **TWO** ways that volunteers can benefit from volunteering are mentioned?

- A** learning how to be part of a team
- B** having a sense of purpose
- C** realising how lucky they are
- D** improved ability at time management
- E** boosting their employment prospects

Questions 15–20

What has each of the following volunteers helped someone to do?

Choose **SIX** answers from the box and write the correct letter, **A–G**, next to Questions 15–20.

**What volunteers have helped people to do**

- A** overcome physical difficulties
- B** rediscover skills not used for a long time
- C** improve their communication skills
- D** solve problems independently
- E** escape isolation
- F** remember past times
- G** start a new hobby

**Volunteers**

- 15** Habib .....
- 16** Consuela .....
- 17** Minh .....
- 18** Tanya .....
- 19** Alexei .....
- 20** Juba .....