

## PART 2 Questions 11–20

### Questions 11–13

Choose the correct letter, **A**, **B** or **C**.

#### Becoming a volunteer for ACE

11 Why does the speaker apologise about the seats?

- A** They are too small.
- B** There are not enough of them.
- C** Some of them are very close together.

12 What does the speaker say about the age of volunteers?

- A** The age of volunteers is less important than other factors.
- B** Young volunteers are less reliable than older ones.
- C** Most volunteers are about 60 years old.

13 What does the speaker say about training?

- A** It is continuous.
- B** It is conducted by a manager.
- C** It takes place online.

### Questions 14 and 15

Choose **TWO** letters, **A–E**.

Which **TWO** issues does the speaker ask the audience to consider before they apply to be volunteers?

- A** their financial situation
- B** their level of commitment
- C** their work experience
- D** their ambition
- E** their availability

Questions 16–20

What does the speaker suggest would be helpful for each of the following areas of voluntary work?

Choose **FIVE** answers from the box and write the correct letter, **A–G**, next to Questions 16–20.

**Helpful things volunteers might offer**

- A** experience on stage
- B** original, new ideas
- C** parenting skills
- D** an understanding of food and diet
- E** retail experience
- F** a good memory
- G** a good level of fitness

**Area of voluntary work**

- 16** Fundraising .....
- 17** Litter collection .....
- 18** 'Playmates' .....
- 19** Story club .....
- 20** First aid .....