

Passengers **(arrive)** _____ at the airport and **(check in)** _____ at the counter. After this, they **(are)** _____ ready for their flight and **(wait)** _____ in the lounge. Some passengers **(walk)** _____ to the gate, then they **use** a shuttle bus. The bus **(stops)** _____ near the airplane, and the passengers **leave** the bus. The airbridge **(connects)** _____ the terminal to the plane. The crew **(welcomes)** _____ the passengers and **(helps)** _____ them find their seats. The process **(is not)** _____ difficult, but it **requires** patience. Some passengers **(do not like)** _____ waiting in long lines. **(Does everyone follow)** _____ the instructions at boarding? The airline **ensures** that all passengers **(board)** _____ safely before the flight.