

## Vocabulary

### Communication and body language

- 1 ● **WORD FRIENDS** Look at the pictures and complete the phrases with the verbs below.

fold lower make nod point raise  
shrug stand



1 nod your head



2 \_\_\_\_\_ an eyebrow



3 \_\_\_\_\_ your shoulders



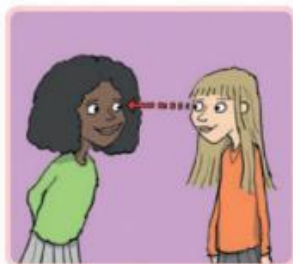
4 \_\_\_\_\_ your arms



5 \_\_\_\_\_ up straight



6 \_\_\_\_\_ your finger



7 \_\_\_\_\_ eye contact



8 \_\_\_\_\_ your voice

- 2 ● Choose the correct option.

- 1 I speak quite good French, but I find it difficult to follow / watch a conversation in a big group.
- 2 It's important to watch / look someone in the eye when you're talking to them.
- 3 Stop staring out of the window and give / pay attention. This is important.
- 4 Please don't raise / up your voice. The baby's sleeping.
- 5 I know you don't think it's a good idea, but try to make / have an open mind about this.
- 6 I tried to speak to her, but she just closed / folded her arms and looked the other way.

- 3 ● Complete the sentences with one word in each gap.

- 1 James, you're shaking your head. Do you disagree?
- 2 \_\_\_\_\_ me in the eye and tell me it wasn't you who said those things about me.
- 3 Always make eye \_\_\_\_\_ with the customer. It shows you are interested in them.
- 4 Lisa could tell I was surprised because I raised an \_\_\_\_\_.
- 5 Can you lower your \_\_\_\_\_, please? This is a library.
- 6 My sister sometimes finds it difficult to concentrate and pay \_\_\_\_\_ in class.
- 7 Please don't \_\_\_\_\_ your shoulders. Say, 'I don't know.'
- 8 In my culture, it's rude to \_\_\_\_\_ your finger at people.

**4** ● Complete the sentences with the noun form of the verbs in brackets.

- 1 People from different cultures use different forms of non-verbal communication (communicate).
- 2 Fiona sometimes finds it difficult to read people's facial \_\_\_\_\_ (express).
- 3 We had an interesting \_\_\_\_\_ (discuss) in class today about different cultures.
- 4 For homework, I want you to write a \_\_\_\_\_ (describe) of your last holiday.
- 5 I use a great app to help me with my \_\_\_\_\_ (pronounce) of new words in English.
- 6 Check in the dictionary for the correct \_\_\_\_\_ (define) of this word.
- 7 What shall we get Janine for her birthday? Do you have any \_\_\_\_\_ (suggest)?
- 8 Do you have any \_\_\_\_\_ (explain) for the way you behaved?
- 9 This book has lots of useful \_\_\_\_\_ (inform) about how to communicate.

**5** ●●● Read the text and choose the correct answer.

- |                 |                 |
|-----------------|-----------------|
| 1 a communicate | b communication |
| c discuss       | d discussion    |
| 2 a speak       | b pronounce     |
| c pronunciation | d repetition    |
| 3 a information | b descriptions  |
| c definitions   | d expressions   |
| 4 a mouth       | b eye           |
| c face          | d head          |
| 5 a nodding     | b raising       |
| c pointing      | d moving        |
| 6 a head        | b gestures      |
| c body          | d voice         |
| 7 a suggest     | b suggestion    |
| c definition    | d define        |
| 8 a shake       | b lower         |
| c shrug         | d bow           |
| 9 a point       | b shake         |
| c shrug         | d lower         |
| 10 a body       | b hand          |
| c head          | d finger        |

## Getting by in a foreign country

When I travel to another country, I always try to learn the language so I can <sup>1</sup> \_\_\_\_\_ with local people. I don't just study words and grammar but <sup>2</sup> \_\_\_\_\_ too, so people can understand me. However, this isn't always possible, especially if you're just going somewhere for a short holiday. It's amazing how much you can express with gestures and facial <sup>3</sup> \_\_\_\_\_.

Looking somebody in the <sup>4</sup> \_\_\_\_\_ and <sup>5</sup> \_\_\_\_\_ your head is important because it shows you're paying attention to what they say. If you don't understand someone, stay calm and don't raise your <sup>6</sup> \_\_\_\_\_. There are better ways to show you don't understand. One <sup>7</sup> \_\_\_\_\_ is to simply <sup>8</sup> \_\_\_\_\_ your shoulders in a friendly way and smile.

Be careful with some gestures, though, as they can mean different things around the world. If you <sup>9</sup> \_\_\_\_\_ your head in Bulgaria, it actually means 'yes'. And in some countries, it's rude to point a <sup>10</sup> \_\_\_\_\_ at anything, especially other people.

