Test 9

LISTENING

SECTION 1 *Questions 1–10*

Questions 1–6

Complete the form below.

*Write **NO MORE THAN ONE WORD AND/OR A NUMBER** for each answer.*

Small Claims Tribunal — Claim Form

Example	*Answer*
Claimant's Name:	~~Emily-Jane~~ Appleby

Address:	1 Yeronga Street
	1 .....
Postcode:	4105
Telephone No. (Work):	N/A
(Home):	**2** .....
Respondent:	**3** .....
Trading Name:	ABC Appliances Ltd
Address:	**4** ..... Avenue
	Bardon
Postcode:	**5** .....
Telephone No. (Work):	7232 4681
Date (of Transaction):	3/2/2011
Warranty/Guarantee:	**6** .....

Questions 7–10

Complete the notes below.

*Write **NO MORE THAN TWO WORDS OR A NUMBER** for each answer.*

Full Particulars of Claim

Goods: **7** .....

- ('Mallard' brand, 'Whisper' model, serial no. XY303)

Agreed to pay: **8** £.....

www.TopSage.com

LIVEWORKSHEETS

Goods delivered on 5/3/2011

ABC Appliances picked up the trade-in on the same date.

Salesman said: Mallard Whisper model

- uses less energy because it has shorter cycle
- reduces the amount of **9** ..... used
- whisper quiet

Complaint: the cycle is longer and the appliance is very **10** .....

SECTION 2 *Questions 11–20*

Questions 11–14

Complete the sentences below.

*Write **NO MORE THAN TWO WORDS** for each answer.*

11 The coach is comfortable because it is ..... .

12 After all passengers are aboard, the coach will make its first stop at ..... Island.

13 The 'Tree Top Walk' is above a ..... .

14 Passengers will have a ..... with the alpacas before boarding the bus for home.

Questions 15–20

Complete the table below.

*Write **NO MORE THAN TWO WORDS AND/OR A NUMBER** for each answer.*

<table>
<tr><td colspan="4">DREAMTIME TOURS
Bookings at 15 ..... or Tel: 07 5562 4402</td></tr>
<tr><td colspan="4">16 ..... TOUR</td></tr>
<tr><td colspan="4">SUNDAY, MONDAY, FRIDAY</td></tr>
<tr><td colspan="2">COST:</td><td colspan="2">FULL DAY TOUR 280km
DEPARTS:</td></tr>
<tr><td>Adult
17 .....
Child
(4–14 years)
Family
(2 Adult, 2 Children)</td><td>$37.00
$33.00
$10.00

$94.00</td><td colspan="2">Coolangatta 7.50 am
Burleigh 8.10 am
Surfers Paradise 18 .....
Labrador 8.45 am</td></tr>
<tr><td colspan="4">Prices include 19 ..... only*
Free pick-up from your resort, hotel or motel
*Not included in the fare: Optional tours, luncheons, morning and afternoon tea (unless otherwise specified), 20 .....
Meals and refreshments are available at all stops (at your own cost).</td></tr>
</table>

www.TopSage.com

LIVEWORKSHEETS

大家网
TopSage.com

SECTION 3 *Questions 21–30*

Questions 21–25

Answer the questions below.
*Write **NO MORE THAN TWO WORDS** for each answer.*

21 According to the liaison officer, what do volunteers help provide?

.....

22 What can volunteers help students check and correct?

.....

23 What aspect of students' self-management can volunteers assist greatly with improving?

.....

24 What will volunteers try to develop in the students so that they exert themselves more?

.....

25 What is it that teachers have that allows them to respond to individual student requirements?
Many different .....

Questions 26–30

Complete the summary below using phrases from the box.
*Choose your answers from the box and write the letters **A–H** next to questions 26–30.*

Sharon and Lester have different **26** ..... . Sharon studied business while Lester studied science. They are volunteering to help out at a school which is increasing its students' **27** ..... in a number of subject areas. The **28** ..... programme is well underway. It's a well-equipped school and the liaison officer is particularly impressed by the **29** ..... . The school offers many things to do outside the curriculum and students are encouraged to take part in **30** ..... .

A	vocational learning experiences
B	practical components
C	self-learning software
D	academic backgrounds
E	marine studies
F	interesting developments
G	scholastic competitions
H	building and construction

www.TopSage.com
LIVEWORKSHEETS

SECTION 4 *Questions 31–40*

Questions 31–33

Complete the sentences below.

*Write **NO MORE THAN TWO WORDS** for each answer.*

31 Someone in an anxiety state has worse ..... than normal.

32 A phobia may stem from heredity or ..... .

33 The reason for the final breakdown is generally linked with ..... like the loss of a loved one or a health crisis.

Questions 34–40

Match the phobic state in the box to the symptoms below.

*Choose your answers from the box and write the letters **A–D** next to questions 34–40.*

Phobic states	
A	Single phobia
B	Agoraphobia
C	Claustrophobia
D	Social phobia

The sufferer:

34 Feels extremely shy in company

35 Likes to sleep with the lights on

36 Fears leaving the house

37 Gets sweaty hands

38 Fears a particular creature

39 Fears small spaces

40 Has difficulty speaking in front of other people

www.TopSage.com

LIVEWORKSHEETS