

Read the conversation below and answer the following questions.

### 1. Cosmetic Shop

**Salesperson:** Good afternoon! Welcome to **Glow Beauty Store**. Are you looking for something in particular?

**Customer:** Hi! Yes, I need a foundation that suits oily skin.

**Salesperson:** Certainly! We have a variety of oil-free foundations. Do you prefer liquid or powder?

**Customer:** I usually go for liquid, but I want something with long-lasting coverage.

**Salesperson:** I recommend this matte liquid foundation. It controls shine and lasts up to 12 hours. Would you like to test it?

**Customer:** Yes, please. Can you help me find the right shade?

**Salesperson:** Of course! Let me match it to your skin tone.

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### 2. Sports Shop

**Salesperson:** Welcome to **Pro Sports Gear**! How can I assist you today?

**Customer:** Hi! I'm looking for a durable tennis racket, but I don't know which one to choose.

**Salesperson:** No worries! Are you a beginner, intermediate, or advanced player?

**Customer:** I'd say I'm an intermediate player.

**Salesperson:** Great! I'd suggest this lightweight graphite racket. It provides excellent control and power.

**Customer:** Sounds good! Do you have it in different grip sizes?

**Salesperson:** Yes, we do. Would you like to try a few options to find the most comfortable one?

**Customer:** That would be helpful. Thanks!

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### 3. Mobile Device Shop

**Salesperson:** Hello! Welcome to **Tech World**. What brings you in today?

**Customer:** Hi! I need a new smartphone, but I'm undecided between brands.

**Salesperson:** No problem! Do you have any key features in mind, like camera quality, battery life, or performance?

**Customer:** I take a lot of photos, so a good camera is a must.

**Salesperson:** In that case, I'd recommend the **X-Pro Max**. It has a 50MP camera with night mode and ultra-wide lens.

**Customer:** That sounds amazing! How much storage does it have?

**Salesperson:** This model comes in 128GB and 256GB. Would you like to compare them?

**Customer:** Yes, please. I'd also like to check out the screen quality.

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1. In the cosmetic shop, what type of foundation does the customer want?  
a) Powder                      b) Liquid                      c) Cream                      d) Stick
  2. How long does the matte foundation last?  
a) 8 hours                      b) 10 hours                      c) 12 hours                      d) 24 hours
  3. In the sports shop, what kind of racket does the salesperson recommend?  
a) Wooden                      b) Graphite                      c) Aluminum                      d) Plastic
  4. Why does the salesperson suggest a lightweight racket?  
a) It is more powerful.                      b) It provides better control and power.  
c) It is more stylish.                      d) It is cheaper.
  5. In the mobile shop, what is the most important feature for the customer?  
a) Battery life                      b) Storage space                      c) Camera quality                      d) Screen size
  6. What special camera features does the **X-Pro Max** have?  
a) Night mode and ultra-wide lens                      b) Zoom up to 100x  
c) Waterproof lens                      d) Automatic beauty filter
  7. In the sports shop, what does the salesperson ask about the customer's experience level?  
a) What tournaments they have played in  
b) Whether they are a beginner, intermediate, or advanced player  
c) How many rackets they own  
d) If they have a tennis coach
  8. In the cosmetic shop, why does the customer want liquid foundation?  
a) It is easier to carry.                      b) It lasts longer and controls shine.  
c) It is cheaper than powder foundation.                      d) It smells nice.
  9. What does the customer ask about smartphone storage?  
a) If it has 512GB                      b) If it is expandable  
c) If it comes in different storage sizes                      d) If the camera takes up too much storage
  10. In the mobile shop, what does the customer want to check before buying?  
a) The box packaging                      b) The screen quality  
c) The warranty details                      d) The phone case options
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### True or False

1. The customer in the cosmetic shop is looking for a moisturizer.
  2. The salesperson in the sports shop recommends a heavy racket for more power.
  3. The foundation in the cosmetic shop is suitable for oily skin.
  4. The customer in the sports shop is an advanced player.
  5. The **X-Pro Max** has a 50MP camera.
  6. The salesperson in the sports shop asks about the customer's grip size.
  7. The customer in the mobile shop wants a phone with a strong battery.
  8. The salesperson in the cosmetic shop helps the customer choose a foundation shade.
  9. The customer in the mobile shop is looking for a tablet.
  10. The tennis racket in the sports shop is made of graphite.
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