

B2_LISTENING PRACTICE 2

Name:

Class:

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1. What department does the woman most likely work in?
(A) Finance
(B) Advertising
(C) Sales
(D) IT
2. What problem is mentioned?
(A) A document is missing some pages.
(B) All of the meeting rooms are booked.
(C) A photocopier is not working.
(D) The wrong product was sent by mistake.
3. What is mentioned about the printers?
(A) They are located nearby.
(B) They have not finished the order.
(C) They will arrive later than usual.
(D) They have made a mistake before.

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4. What issue does the woman have to deal with?
(A) Being late for a trade convention
(B) Handling a client's complaint
(C) Dealing with an unhappy manager
(D) Developing an app
5. What does the woman imply when she says, "I went last year"?
(A) She is in charge of airport pickup.
(B) She doesn't need to go to the event.
(C) She should attend again.
(D) She knows what will happen at the event.
6. What will the man do next?
(A) Help a coworker
(B) Speak with a coworker
(C) Go to the airport
(D) Make a speech

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7. What is the man complaining about?
(A) A large energy bill
(B) A messaging system
(C) New office policies
(D) Uncomfortable working conditions
8. What did the woman do?
(A) Purchased some appliances
(B) Sent an e-mail
(C) Issued a notice
(D) Cooked some food
9. According to the woman, what is being discussed?
(A) Changing some company rules
(B) Rearranging an office setup
(C) Allowing alternative work arrangements
(D) Extending the budget

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10. What is the woman unable to do?
(A) Place an order
(B) Update a program
(C) Access a website
(D) Reset a password
11. According to the man, what happened yesterday?
(A) Passwords were changed.
(B) The Internet was cut off.
(C) Company accounts were hacked.
(D) Changes to the servers were made.
12. What does the man offer to do?
(A) Lend his computer
(B) Solve a computer problem
(C) Make a phone call
(D) Find contact information

13. What does the woman ask the man to do?

- (A) Help set up a room
- (B) Go to her office
- (C) Look over her work
- (D) Hand out some material

14. What problem does the man mention?

- (A) Some name cards are missing.
- (B) A piece of equipment is not working.
- (C) Some managers haven't shown up yet.
- (D) A printer isn't working properly.

15. What does the man say about the managers?

- (A) They are very detailed.
- (B) They will be arriving shortly.
- (C) They don't see each other often.
- (D) They are currently eating.

16. Where most likely are the speakers?

- (A) A police station
- (B) A store
- (C) A workshop
- (D) A bank

17. What were the speakers discussing?

- (A) A customer complaint
- (B) A new selling method
- (C) A company policy
- (D) A new employee

18. What is the problem with the manual?

- (A) It has not been updated.
- (B) It does not include the return policy.
- (C) It contains several errors.
- (D) It is difficult to understand.

Meeting Room Reservation Sheet
Tuesday, June 23

Room 101	Customer Service Department
Room 102	Human Resources Department
Room 201	Marketing Department
Room 202	Sales Department

19. Look at the graphic. In which room will the woman's meeting take place?

- (A) Room 101
- (B) Room 102
- (C) Room 201
- (D) Room 202

20. What is mentioned about the reservation sheet?

- (A) It has been lost.
- (B) It cannot be changed.
- (C) It is not up to date.
- (D) It is not completed yet.

21. What does the woman need for her meeting?

- (A) A bigger room
- (B) A portable hard drive
- (C) A projector
- (D) A budget report