TRACK 1

AT THE AIRPORT

Vocabulary

Airport

Aeroplane / airplane

Baggage / luggage

Suitcase

Taxi

Hand luggage / carry-on bag

Boarding card

Baggage carousel

Passport

(Luggage) trolley

Window seat

Aisle seat

Check-in desk attendant

Flight information screen

More words

- **Terminal** – a place where vehicles, passengers, or goods begin or end a journey.
- **Flight time / departure time** – your "flight time" is the time that the plane leaves.
- **Check-in desk** – a place where you can show your ticket and give the airline your bags so they can put them on the plane.
- **Baggage allowance** – the maximum weight for your bags (it's usually 20 kilos).
- **Excess baggage charge** – an amount of money you have to pay if your bags are heavier than the baggage allowance.
- **Luggage belt / baggage conveyor belt** – a moving rubber belt that takes your bag from the check-in desk to the plane, or from the plane to the baggage reclaim area.
- **Departure lounge** – a large room in an airport where you can sit before getting on the plane
- **Security check-in area** – the area in an airport where you show your passport.
- **Boarding gate** – the area where you show your boarding pass and get on the plane.
- **Board** – if you "board" a plane, you get on it.
- **Arrival time** – the time your plane arrives at its destination.
- **Land** – if a plane "lands", it comes to the ground in a controlled manner.
- **Take off** – if a plane "takes off", it leaves the ground in a controlled manner.
- **Delayed** – if your plane is "delayed", it leaves later than planned.
- **Cancelled** – if your plane is "cancelled", it doesn't leave and you have to get on another flight.

Useful expressions

What you say

- Where's the check-in desk, please?
- Which terminal does the plane leave from?
- Do you know which gate the plane is leaving from?
- Where's boarding gate 34, please?
- Can I have a window seat, please?
- Where's the security check-in area?

What you hear

- Can I see your passport, please?
- Did you pack the bags yourself?
- Your plane is delayed forty-five minutes.
- Would you like a window seat or an aisle seat?
- Here's your boarding card.
- You'll be boarding at gate number 34.

Dialogue: At the airport

Mr Fleet is at the airport check-in desk, hoping to board his plane very shortly. He's talking to the check-in desk attendant.

Mr Fleet: Hi.
Attendant: Good morning. May I see your ticket and **(1)** _____, please?
Mr Fleet: Certainly. Here you are.
Attendant: Would you like a window seat or an **(2)** _____ seat?
Mr Fleet: A window seat, please.
Attendant: Could you place your bag on the luggage belt, please?
Mr Fleet: Sure!
Attendant: Did you pack it yourself?
Mr Fleet: Yes.
Attendant: Has anyone interfered with your bag, or asked you to take anything on board the **(3)** _____?
Mr Fleet: No.
Attendant: Do you have any firearms, hazardous materials or liquids in your bag?
Mr Fleet: No.
Attendant: Oh, I'm afraid your bag has exceeded the maximum baggage allowance, so you'll have to pay the excess **(4)** _____.
Mr Fleet: Oh, right.
Attendant: If you just go over to that counter over there, you can pay the amount. Then, just come back here with the receipt and I'll put your **(5)** _____ straight through.
Mr Fleet: OK. Thanks.
[Ten minutes later, he comes back and hands her the receipt.] Here you are.
Attendant: Thank you. Here's your boarding **(6)** _____. Your flight leaves at 13:34. Boarding will commence at 12:45. The boarding gate hasn't been announced yet, but it should appear on the flight information **(7)** _____ in about half an hour. The security check-in area is just over there. Have a nice flight!
Mr Fleet: Thanks.

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