

Functional language

Ask for information politely

1 Choose the correct alternatives.

- 1 A: Could you tell me the where the bread is?
B: Yes, *of/ if* course. It's at the back of the store.
- 2 A: Do you *think/ know* if I can use my credit card in that shop?
B: Yes, I think you can.
- 3 A: Do you know what the time is?
B: I'm sorry, *I'm not/ I don't*.
- 4 A: *Do/ Could* you tell me where the nearest bank is?
B: Yes, of course. Take a left and go straight on.
- 5 A: Do you know if I can take the bus with this ticket?
B: *I'm not/ I don't* sure. You'll have to ask the driver.
- 6 A: Excuse me, *Could/ Do* you tell me if the ticket is cheaper for students?
B: Sure. Students get ten percent off the entrance price.
- 7 A: Do you *tell me/ know* where I can buy a train ticket?
B: Sure. You can buy a ticket over there.
- 8 A: Could you tell me the wifi code?
B: I'm *afraid/ sure* I can't help you with that. I don't know it.

2 Cross out one extra word in sentences 1–8.

- A: Hi there. Thanks for stopping. ²Do you know how the way to Hotel Marazion?
- B: ²Yes, of a course, get in.
- A: Thanks. ³Could you tell me if how much this journey will cost?
- B: ⁴I'm afraid no I can't. It depends on the traffic.
- A: Oh ... OK. ⁵Do you know how much long it might take to get there?
- B: ⁶I'm not of sure. It shouldn't take more than 30 minutes.
- A: And ⁷do you know what if there is a supermarket near the hotel?
- B: ⁸I'm sorry, I am don't. But you can ask at the hotel when you arrive.

3 Rewrite the questions so they are more polite.

- 1 Where is the ticket office?
Do you know where the ticket office is?
- 2 How much is a return ticket?
Could _____ costs?
- 3 Is there a toilet on the train?
Do _____ train?
- 4 What time does the next train leave?
Could _____ leaves?
- 5 Is there a bank near here?
Do _____ here?
- 6 How long does the journey take?
Do _____ takes?

Listening

1 **9.01** Listen to the first part of a radio interview. Choose the correct alternatives.

- 1 Janet *is/isn't* paid to watch films.
- 2 Janet *gives companies advice/sells companies* films.
- 3 Live TV has become *more/less* popular.



2 **9.02** Listen to the second part of the interview. Are the sentences true (T) or false (F)?

- 1 Janet watches TV programmes on TV channels. ____
- 2 Thirty percent of adults under 40 don't watch any traditional TV. ____
- 3 Young people don't like TV programmes. ____
- 4 Young people use apps to watch TV programmes. ____
- 5 Lots of young people still go to the cinema. ____
- 6 You can watch online TV when you want. ____
- 7 Companies don't want to pay for adverts on TV anymore. ____
- 8 TV companies aren't worried. ____

3 Listen to the second part again. Choose the correct option, a or b.

- 1 Older people's TV habits ...
 - a have changed.
 - b haven't changed.
- 2 Young people don't like watching ...
 - a TV programmes.
 - b live TV.
- 3 Many young people prefer to watch films ...
 - a at home.
 - b at the cinema.
- 4 Young people stopped renting DVDs because ...
 - a it took too much time.
 - b they didn't want to see them.
- 5 If young people don't watch live TV ...
 - a they don't see adverts.
 - b they don't pay for adverts.
- 6 Jane thinks companies should ...
 - a buy apps.
 - b buy advertisements in apps.