

## APOLOGIZING, GIVING EXCUSES

a 7.17 Cover the dialogue. Who does Allie apologize to? Why?  
 b Read the dialogue. In pairs, what do you think the missing words are? Don't write them in yet.

Mark Mark Ryder.  
 Allie Mark, can you come in?  
 Mark Sure.  
 Allie Thanks for the sales report.  
 Mark I think there's something more important to talk about right now.  
 Allie What do you mean?  
 Mark That message you sent me. You hit 'reply to all'. You sent it to everyone in the office.  
 Allie Oh no. You're joking. Oh, Mark. I'm sorry. I did it without thinking.  
 Mark It's OK, Allie. It's an easy mistake to make.  
 Allie How could I be so stupid? I just wasn't thinking.  
 Mark Allie...  
 Allie I'm really sorry.  
 Mark Don't worry about it. It doesn't matter. But I think we should talk to the others.  
 Allie Yes, you're right. I'll do it. It was my fault.  
 Allie Listen everybody. I just want to say that I'm truly sorry. I haven't been honest with you. Erm, we... Mark and I...  
 Nicole That's OK, Allie. We had already guessed. It wasn't really a surprise.



c Listen again and complete the dialogue.  
 d 7.18 Listen and repeat the highlighted phrases from the dialogue. Copy the rhythm.  
 e Look at the highlighted phrases in the dialogue. Put them in the right place in the chart.

| Apologizing | Admitting responsibility/<br>Explaining | Responding to an<br>apology |
|-------------|---|-----------------------------|
|             | <u>I did it without thinking</u>        |                             |
|             |   |                             |
|             |   |                             |
|             |   |                             |

f Communication I'm so sorry! A p.118 B p.121.

## SOCIAL ENGLISH A walk by the Seine

a 7.19 Listen. How does the story end?  
 b Listen again and answer the questions.  
 1 According to Allie, how did the people in the office discover their secret?  
 2 Does Mark agree with her?  
 3 Is Mark sorry everybody knows? Why (not)?  
 4 Why doesn't Allie hear what Mark's saying?  
 5 What's the last thing Mark asks Allie to do?

## USEFUL PHRASES

So if it was me, it must have been you.  
 You're hiding (at keeping secrets)!  
 Don't blame me.  
 But it's now or never.  
 I didn't hear a word you said.  
 Can you check that (in an email)?

c 7.20 Complete the USEFUL PHRASES. Listen and check.  
 d Listen again and repeat the phrases. How do you say them in your language?

