

1. Choose

1.

A: Single or return? ...

B: a Have an nice day.

b Single, please.

2.

A: That's £40, please. ...

B: a That's right.

b Here you are.

3.

A: How can I help you? ...

B: a Yes, that's fine.

b I'd like a ticket to London, please.

4.

A: Here are your tickets. ...

B: a Thank you.

b You're welcome.

5.

A: When do you want to go? ...

B: a At 11 o'clock.

b It's number 11.

2. Fill in the gaps

Return, please.

Here you are.

I'd like two tickets to Manchester, please.

We'd like to take the 9:30 am bus.

1 A: That's £36, please.

B: ...

2 A: What time would you like to leave?

B: ...

3 A: Hello. Can I help you?

B: ...

4 A: Single or return?

B: ...

3.

Everyday English

Read the dialogue and fill in the missing phrases. ...

That's £15, please

Have a nice day

I'd like a ticket to Manchester, please

When do you want to go

Single or return

A: Hello. Can I help you?

B: 1) ...

A: Sure. 2) ... ?

B: Single, please.

A: 3) ... ?

B: I'd like to take the 10 am bus.

A: OK. 4) ...

B: Here you are.

A: Thank you. 5) ...

B: Thanks, you too.