

Communication

1 Write the communication words under the correct pictures.

apologise ~~complain~~ encourage forgive interrupt promise recommend refuse1 complain

2 _____



3 _____



4 _____



5 _____



6 _____



7 _____



8 _____

2 Circle the correct options.

- The food was really bad, so we refused / recommended to pay.
- My brother broke my laptop, but I *forgave* / *apologised* him.
- Mark is really rude. He *encouraged* / *interrupted* me every time I wanted to say something.
- I wasn't nice to Anna, but I *apologised* / *promised* and said I didn't want to upset her.
- My friends *refused* / *encouraged* me to enter the competition. I did, and I won!
- Where is Linda? She *promised* / *forgave* to be here ten minutes ago.
- I don't know why people *promised* / *recommended* this film to me. It's awful.
- The bathroom in the hotel wasn't clean, so we *refused* / *complained* to the manager.

3 What do you usually do in these situations? Answer with a word from Exercise 1.

- You're late for a class. What do you do?
- Someone wants you to do something, but you don't want to do it.
- Your friend is talking too much and you want to stop him.
- Your friend wants to do something but doesn't think she will succeed.
- Your friend did something wrong, but you aren't upset with him.
- You are angry or unhappy about something.
- You love something and want other people to try it.
- You want someone to know that you will really do something.

apologise

_____ him

_____ her

_____ him

_____ it

_____ to do it