

Reading

- 1 Skim-read the article and choose the best title.
 - a Why planning a holiday online is difficult
 - b Why you still need a travel agent
 - c How travel agents do their job

In the age of the Internet, travel agents might seem unnecessary. As dozens of travel websites and apps are available for travel, how is it that the job of travel agent still exists?

After doing some research on the topic, we discovered a few reasons why using a travel agent makes life easier. First of all, TIME. Rather than spending hours online trying to decide where to stay, what to see and what to do, a travel agent can give you suitable ideas based on your needs. Many travel agents specialise in specific types of holidays, for example all-inclusive, world cruises and adventure holidays. These travel agents can provide you with options that you wouldn't be able to find on the Internet, or only after a lot of searching.