

Name.....Class.....

Dialogue : Adjust the watch strap

Customer: Good morning. I need to adjust my watch strap. Can you help me?

Watchmaker: Good morning! Of course. Would you like it tighter or looser?

C : I want it tighter, please.

W : Sure. Let me check the size. (Measures the strap) It will take about 10 minutes.

C : Great! How much does it cost?

W : The service fee is 150 baht.

C : That's fine. Thank you.

W : You're welcome. Please take a seat, and I'll call you when it's ready.

C : Okay, thanks.



Choose the best answer.

1. What does the customer want to do with the watch strap?
 - a) Buy a new strap
 - b) Adjust the strap
 - c) Fix the watch
 - d) Change the battery
2. How long will the service take?
 - a) 5 minutes
 - b) 10 minutes
 - c) 20 minutes
 - d) 30 minutes
3. Why might the watchmaker need to measure the strap before adjusting it?
 - a) To ensure the strap fits the watch properly
 - b) To determine the time needed for the adjustment
 - c) To confirm the customer's watch size
 - d) To avoid making mistakes during the adjustment
4. Do you think the price of 150 baht for this service is reasonable? Why or why not?
 - a) Yes, because the service includes careful measurement
 - b) Yes, because the price is affordable for most customers
 - c) No, because the price is too high for a small adjustment
 - d) No, because the service should be free for regular customers
5. If the customer had to wait longer than 10 minutes, would the service still be satisfactory? Why?
 - a) No, because the customer expects fast service
 - b) No, because waiting too long shows poor time management
 - c) Yes, if the watchmaker informs the customer in advance
 - d) Yes, because accuracy is more important than speed

