LISTENING 9 HW

Exercise 1: Listen the audio and fill in the blanks:

SELF-DRIVE TOURS IN THE USA

TRAVEL AGENT: Good morning. World Tours. My name is Jamie. How can I help you?
ANDREA: Good morning. I want some information on _____ tours in the USA. Could you send me a _____?
TRAVEL AGENT: Of course. Could you I have your name please?
ANDREA: Andrea Brown.
TRAVEL AGENT: Thank you. And your address?
ANDREA: 24, Ardleigh Road.
TRAVEL AGENT: Can you spell that?
ANDREA: A-R-D-L-E-I-G-H Road.
TRAVEL AGENT: Postcode?
ANDREA: BH5 2OP
TRAVEL AGENT: Thanks. And can I have your phone number?
ANDREA: Is a mobile alright?
TRAVEL AGENT: Fine.
ANDREA: It's 07786643091.
TRAVEL AGENT Thank you. And can I ask you where you heard about World Tours? From a friend? Or did you see an _____ somewhere?
ANDREA: No, I read about you in the newspaper.
TRAVEL AGENT: OK, I'll get the brochures in the post to you but can I give you some information over the phone. What kinds of things do you want to do on your holiday?
ANDREA: I'm interested in going to California with my family. I've got two children and we want to hire a car.
TRAVEL AGENT: OK. We have a couple of self-drive tours there visiting different _____ in California. The first one begins in Los Angeles and there's plenty of time to visit some of the theme parks there.
ANDREA: That's something on my children's list so I'd want to include that.
TRAVEL AGENT: Good. Then you drive to San Francisco. From San Francisco you can drive to Yosemite Park where you spend a couple of nights. You can choose to stay in a lodge or on the _____
ANDREA: I don't like the idea of staying in a tent. It'd be too hot.
TRAVEL AGENT: Right. And the tour ends in Las Vegas.
ANDREA: OK.
TRAVEL AGENT: The other trip we can arrange is slightly different. It starts in San Francisco. Then you drive south to Cambria.
ANDREA: Someone told me there's a really nice castle near Cambria. Will we go near that?
TRAVEL AGENT: Hearst Castle is on that road so you could stop there.
ANDREA: Good. I'd like to do that. Does this trip also go into the _____?

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TRAVEL AGENT: No, it continues to Santa Monica where most people like to stop and do some shopping.
ANDREA: We have enough of that at home so that doesn't interest us.
TRAVEL AGENT: OK. Well you could go straight on to San Diego.
ANDREA: That's good for beaches isn't it?
TRAVEL AGENT: That's right, that's a good place to relax and your children might like to visit the zoo before flying home.
ANDREA: I don't think so. We want some time for sunbathing and swimming.
ANDREA: So how many days are the trips and how much do they cost?
TRAVEL AGENT: The first one I told you about is a self-drive tour through California which lasts twelve days and covers 2,020 kilometres. The shortest journey is 206 km and the longest is 632 kilometres. The cost is £525 per person. That includes accommodation, _____ and a flight but no meals.
ANDREA: OK. And the other trip?
TRAVEL AGENT: That lasts nine days but you spend only three days on the road. You cover about 980 kilometres altogether.
ANDREA: So is that cheaper then?
TRAVEL AGENT: Yes, it's almost a hundred pounds cheaper. It's £429 per person, which is a good deal.
ANDREA: So that covers _____ and _____ . What about flights?
TRAVEL AGENT: They aren't included. But these hotels offer dinner in the price.
ANDREA: OK. Well, thank you very much. I'll be _____ when I've had a chance to look at the brochure.
TRAVEL AGENT: I'm pleased to help. Goodbye.
ANDREA: Goodbye.

Exercise 2: Look at the Exercise 1. Find the synonyms/paraphrasing with the words below:

customers don't want to stay in a tent	
shop	
not interested in shopping	
wants to spend time on the beach	
includes	

Exercise 3:

- brochure: .....
- advert: .....
- places of interest: .....
- car rental/ car hire: .....
- be/ keep in touch: .....

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Exercise 4:

*Write **ONE WORD** for each answer.*

SELF-DRIVE TOURS IN THE USA

Example

Name: **Andrea** Brown

Address: 24 1 ..... Road

Postcode: BH5 2OP

Phone: (mobile) 077 8664 3091

Heard about company from: **2** .....

Possible self-drive tours

Trip One:

- Los Angeles: customer wants to visit some **3** ..... parks with her children
- Yosemite Park: customer wants to stay in a lodge, not a **4** .....

Trip Two:

- Customer wants to see the **5** ..... on the way to Cambria
- At Santa Monica: not interested in shopping
- At San Diego, wants to spend time on the **6** .....

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Questions 7–10

Complete the table below.

*Write **ONE WORD AND/OR A NUMBER** for each answer.*

	Number of days	Total distance	Price (per person)	Includes
Trip One	12 days	**7** ..... km	£525	• accommodation • car • one **8** .....
Trip Two	9 days	980 km	**9** £	• accommodation • car • **10** .....

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