

## Vox pops

1 Work with a partner. How might these things be relevant to cross-cultural communication?

- sense of humour
- history
- chopsticks

2 Watch the video. Do sections 1 and 2.

*What would foreigners need to know about your culture to be able to communicate well with people?*

1 Who thinks it is important for foreigners to ...?

- 1 have good manners
- 2 be aware that people don't say everything
- 3 understand the past
- 4 understand jokes

*Have you had experiences of making cultural mistakes? What happened?*

2 Answer the questions.

- 1 How did Tom feel about his cultural difficulty?
- 2 Why was Michael surprised at the Swiss driver's reaction?
- 3 Why did Sacha get two words mixed up in Chinese?

3 Discuss the questions below in small groups.

- 1 Have you ever seen a foreigner make a cultural mistake in your country?
- 2 If you saw someone do this again in the future, what would you say to them?

