UNIT 5: THE WORLD OF WORK
-LISTENING-

I. Vocabulary

- **interfere with:** can thiệp vào
- **order:** yêu cầu/đơn hàng
- **bill**: hóa đơn
- **waited on tables:** phục vụ bàn/làm bồi bàn

II. While listening

Task 1: Listen and fill the blank

Woman: Viet Organic Garden Restaurant. How can I help you?

Mark: Good evening. I'm calling to ask about the (1) _____ for servers.

Woman: What would you like to know?

Mark: Are these (2) _____ jobs?

Woman: Yes, they are. Currently, we're looking for (3) _____ servers to work at weekends.

Mark: Sounds good. So what are the working hours?

Woman: Each server will be required to do 12 hours - six on Saturday and six on (4) _____.

Mark: That'd be fine. The job wouldn't (5) _____with my studies.

Woman: Are you at secondary school or university?

Mark: I'm a (6) _____ grader. I'd like to take a part-time job this year.

Woman: I see.

Mark: Could you also tell me what the job involves?

Woman: Well, you'll be expected to greet customers and show them to their tables, present and explain the choices on the (7) _____, then take their orders and collect (8) _____ payments.

Mark: Do I have to wait on customers during meals?

Woman: Yes, of course. You'll be responsible for serving the (9) _____ and drinks to customers and making sure they're enjoying their meals.

Mark: Will I get any on-the-job training?

LIVEWORKSHEETS

Woman: Yes, you'll be supervised by the head server. Work experience is not that important. We're looking for people who are able to listen to what customers want and speak to different people in a friendly way. Servers also need to have good (10) _____ skills and a good memory.

Mark: I think I can handle money accurately and memorise food items quickly. So how do I apply?

Woman: Great! Please send your application letter to the restaurant before the end of this week and we'll arrange an interview next week.

Mark: I'll do that. Thank you so much.

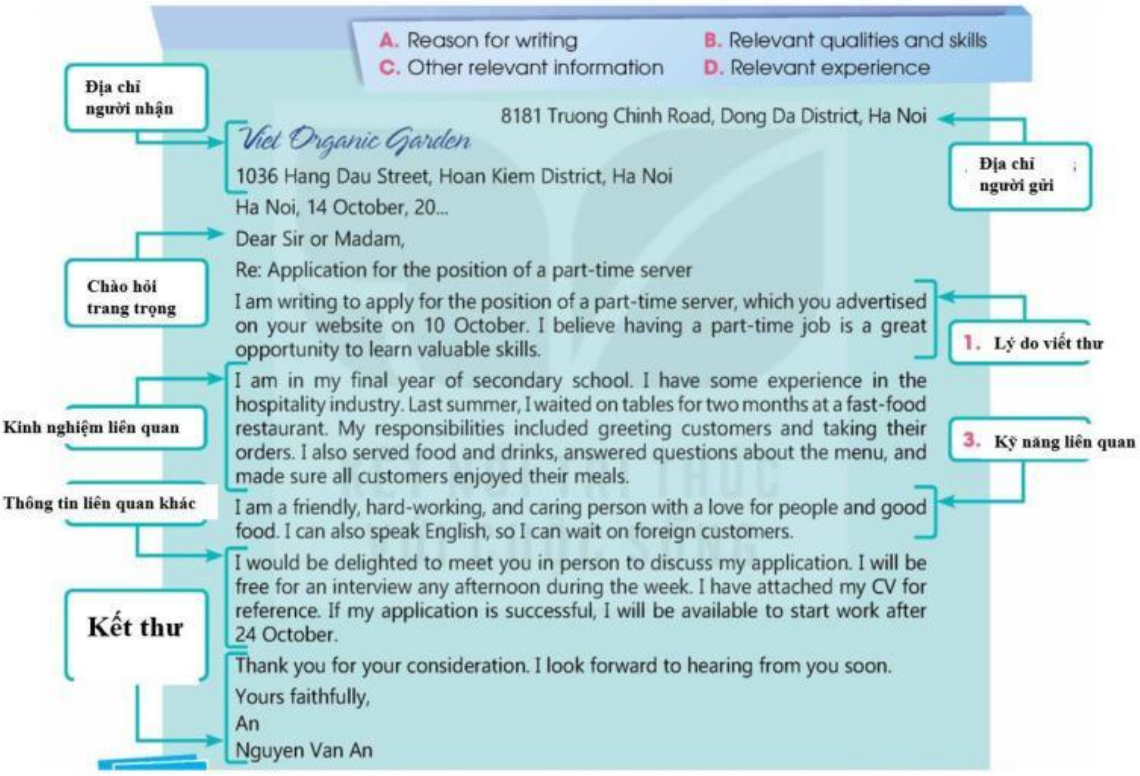
Task 2:

JOB ENQUIRY	
Vacancy	part-time server
Number of hours per week	(1) _____
Duties	(2) _____ customers and show them to their tables present and explain the menu take customers' orders serve food and drinks collect (3) _____
Required qualities and skills	be able to (4) _____ customers be friendly good (5) _____ and a good memory
Interview time	(6) _____

UNIT 5: WRITING

A JOB APPLICATION LETTER - 1 BỨC THƯ XIN VIỆC
Bức thư dùng văn phong trang trọng, căn lề bên trái, không viết tắt, không thụt lùi đầu dòng.

LIVEWORKSHEETS



UNIT 5: -COMMUNICATION AND CLIL-

I. Everyday English

Thể hiện sự lo lắng và cách đáp lại

Useful expressions	
Expressing anxiety	**Responding**
• I'm really worried/nervous about ... • I can't concentrate on anything. • I couldn't sleep last night. • I can't help/stop thinking about it. • I'm afraid that I'll make a mistake during ...	• Stop worrying/thinking about it. • You'll be fine. • You've got nothing to worry about.

II. Culture

Các công việc không phổ biến

- Train pushers: Nghề đẩy người trên tàu hỏa ở Nhật- bạn sẽ đứng ngoài tàu hỏa và đẩy khách vào khoang vì số lượng hành khách rất đông.

LIVEWORKSHEETS

- **Cleaner of the world's highest building**: Lau dọn ở tòa nhà cao nhất thế giới ở Dubai
- **Golf balls divers**: Nghề tìm bóng golf ở Anh

LIVEWORKSHEETS