

Multiple Choice Vocabulary Exercise-3

- 1 Fitting room**
 - A) A space where you try on clothes before buying them
 - B) A storage room in a shop
 - C) A room for staff to rest
- 2 Free delivery**
 - A) Paying extra for delivery
 - B) Delivery with no additional cost
 - C) Delivery on the same day
- 3 Shipping costs**
 - A) The price for returning an item
 - B) The price paid to send goods
 - C) The price for gift wrapping
- 4 Online tracking**
 - A) Following the status of an online order
 - B) Writing product reviews online
 - C) Comparing prices online
- 5 Purchase**
 - A) A product returned to the store
 - B) A product bought by a customer
 - C) A product displayed in a window
- 6 High-end**
 - A) Cheap and low quality
 - B) Expensive and luxurious
 - C) Out of style
- 7 Label**
 - A) A small tag with product information
 - B) A discount coupon
 - C) A receipt
- 8 Short of money**
 - A) Having more money than usual
 - B) Having little or not enough money
 - C) Spending money on luxury items
- 9 Second-hand**
 - A) Brand new and unused
 - B) Slightly damaged goods
 - C) Previously owned or used
- 10 Refund**
 - A) Money returned after a product is given back
 - B) A discount on a future purchase
 - C) A special offer for regular customers

CONSUMERISM

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- 11 Exchange**
A) Swapping one product for another
B) Selling a product at a higher price
C) Reserving a product online
- 12 Advertising campaigns**
A) Large events in shopping malls
B) Organized efforts to promote a product or service
C) Customer complaints about a product
- 13 Sold out**
A) Available in large quantities
B) No longer available for purchase
C) Discounted heavily
- 14 Budget**
A) A plan for how to spend money
B) A discount code for customers
C) An amount of money borrowed
- 15 Display**
A) Showing products to attract customers
B) Packaging products for delivery
C) Storing products in the warehouse
- 16 Owe (money)**
A) To lend money to someone
B) To have to pay money back to someone
C) To spend money unnecessarily
- 17 Brands**
A) A type of customer service
B) Names of companies or products
C) Online reviews of a product
- 18 Good value**
A) Something worth the money paid for it
B) An overpriced product
C) A free product
- 19 Gone viral**
A) Something that spreads quickly online
B) A product returned to the store
C) A product removed from sale
- 20 Upgrade**
A) To replace something with a better version
B) To buy something on sale
C) To return a product