Read through this letter and look at the parts in **BOLD**. You must decide which of the phrases in **bold** you think are most appropriate to make the letter **formal**.

John Smith 123 The Street ME8 0BX

Wednesday 9th March 2021

Dear Mr Sexton.

I thought I'd write/ I am writing to complain about the state of the yard/condition of the playground. Over the last two weeks, I have noticed loads of rubbish/a great deal of litter.

I reckon/It is my opinion that this litter is a health hazard. For example, yesterday a year 4 boy fell over and cut his hand on a broken bottle.

The boy I'm talking about/The boy in question needed four stitches.

Furthermore/On top of this, the litter is an eyesore. Our school has beautiful views of the river and these are wrecked/spoiled by the litter.

I believe/I reckon that there are a load of things/a number of things that you could do to fix/rectify this problem.

Firstly, it may be possible for you/you could purchase additional litterbins. This would help stop/prevent people discarding their litter recklessly/willy-nilly.

What's more/In addition, I think that our school needs better/more adequate security to prevent vandals littering.

To finish/In conclusion, I hope you will take my concerns seriously and I look forward to your reply/you writing back to me.

Yours Sincerely/Cheers

Mr John Smith/John

