



Hello! Welcome to our hotel!

Can I have your passport, please?

Thanks, can you sign here, please. Thank you. Here are your keys. The lift is over there.

Thanks. I take the lift.

Enjoy your stay.

Sure, here you are.

Hello! I have a reservation. My name is Jack Downey.

Yes, that's right.

Can you spell it, please?

For 5 nights?

D-O-W-N-E-Y