

Exercise 3: Listen to the recording carefully and then fill in the gaps in the text below using the same words.

Credit card receipts. _____ blind people sign their names on a _____ using a signature card. The hotel employee can assist _____ positioning the opening of the signature card _____ the space where the signature is required. If a signature card is not _____, the credit card can be positioned with its _____ edge along the signature line.

Card keys. Card keys for rooms should provide _____ information so the blind user can determine which end and _____ of the card should be inserted into the lock.

Room numbers. Rooms should have raised _____ and Braille on each door.

Exercise facilities. If the blind person wishes to use the exercise _____ or gymnasium, there should be Braille _____ on the equipment, and employees should know how to _____ blind persons who want to use the machines.

By making a few simple changes like these, hotels can make blind and visually _____ travellers much more welcome.