

Part 5

Incomplete Sentences

Mini-Test

Choose the word or phrase that best completes the sentence. 

Answer Key p.29

1. I have no objections to your attending the conference _____ the entire week.
(A) by
(B) for
(C) with
(D) to
2. This meeting is mandatory, and it does not matter _____ you want to attend or not.
(A) whether
(B) because
(C) however
(D) therefore
3. The moment the announcement was made, the staff started talking _____ the consequences of the news.
(A) for
(B) with
(C) about
(D) to
4. Friendly relations _____ staff members are encouraged, but management asks staff to behave professionally at all times.
(A) among
(B) by
(C) to
(D) for
5. _____ Frederick was waiting in line for his visa interview, he emailed clients from his phone.
(A) Besides
(B) While
(C) With
(D) After
6. _____ the sale is over, the company has decided to focus on selling their new products.
(A) Now which
(B) While
(C) Now that
(D) Despite
7. After the success of the innovative application, the public is eagerly waiting _____ the company's next new product.
(A) unless
(B) by
(C) for
(D) to
8. All new employees were asked to sit _____ during the workshop.
(A) because
(B) with
(C) by
(D) together

9. All products contain traces of peanuts and dairy _____ otherwise stated.

(A) because
(B) while
(C) unless
(D) whether

10. Not _____ does Eric take care of central reservations, but he also runs the marketing department.

(A) yet
(B) only
(C) that
(D) unless

11. The heating technician was called _____ the central air system wouldn't turn on.

(A) because
(B) whereas
(C) and then
(D) so that

12. Consumers have become more interested in green energy because of _____ for the environment.

(A) matters
(B) thoughts
(C) concerns
(D) issues

13. We had better diversify our investments _____ there is another worldwide economic crisis.

(A) in case
(B) whether
(C) after
(D) and then

14. _____ this business trip, Ms. Danton hopes to see some of the city.

(A) While
(B) For
(C) With
(D) During

15. This airline offers free meals and drinks on all domestic flights, _____ that one does not.

(A) than
(B) whereas
(C) so
(D) because

Part 6

Text Completion

Mini-Test

Choose the best word or phrase for each blank.

Answer Key p.30

Questions 1 – 4 refer to the following article. [App](#)

Customer Service Seminar

As an industry-wide _____ in customer satisfaction and sales, Harold Gottlieb knows exactly _____

1. _____ 2. _____

to get your employees to keep customers in your store and make the most of it. Mr. Gottlieb has a degree in psychology, with a focus on consumer psychology. This degree, as well as being director of marketing at Alton for over 10 years, has helped him understand the minds of customers.

_____, he has developed several methods of teaching store staff how to talk to customers and has
3. _____

organized seminars to help spread this knowledge. He holds over 100 seminars nationwide per year.
_____. Because of high demand, space at these sessions is limited. A few spots are still available for his
4. _____

August 10 and 13 sessions.

1. (A) author
(B) dealer
(C) seller
(D) expert

3. (A) Nevertheless
(B) As a result
(C) Bear in mind
(D) Alternatively

2. (A) who
(B) how
(C) why
(D) what

4. (A) He received the promotion after being recommended for it.
(B) Marketing is the biggest part of success.
(C) Even most of the biggest brands in the country use his tactics.
(D) His book comes out next month.

Questions 5 – 8 refer to the following advertisement. 

Now Hiring: Wattco Tech Stores

Join the Wattco Tech family! Have you heard? Wattco Tech _____ a new location in the Center Mills
5.

Shopping Center in late August. We are currently accepting applications for cashiers and warehouse staff
_____ June 30. Interviews will be scheduled for the following week, with _____ to begin in late
6. 7.

July. Applications can be found on our website. _____.

8.

5. (A) is open
(B) has been opened
(C) is opening
(D) opening

7. (A) trained
(B) training
(C) train
(D) trainer

6. (A) during
(B) for
(C) to
(D) until

8. (A) Positions in management will be
considered.
(B) Construction will begin this week.
(C) The interview will only last 30 minutes.
(D) Tell all those who may be interested.