



Katy: You look upset Mum. What's wrong?

Mum: ¹ e

Katy: That's a shame. Can I see it?

Mum: ² _____

Katy: That's weird. I can't turn it on. When did you buy the phone?

Mum: ³ _____

Katy: Where did you buy it?

Mum: ⁴ _____

Katy: Where's your charger?

Mum: ⁵ _____

Katy: Can you plug the charger in and try to turn on the phone?

Mum: ⁶ _____

a The Wi-Fi wasn't very good.

b From *Smart Phone Store*! It was a special offer.

c Two weeks ago.

d It wasn't cheap.

e I was speaking to Dad when my smartphone stopped working.

f Yes, of course. Here it is.

g Yes, sure. Great! It's working now!

h In the kitchen. Just give me a minute.

Listening

- 6  11 Jack is talking to Mrs Smith, his new neighbour. What did Jack, his family and best friend do last summer? Listen and write a letter in each box. There are two extra pictures.

- | | |
|--|--------------------------------------|
| ☒ E Jack | ☐ Lily and Jo |
| ☐ Betty | ☐ Ben |
| ☐ Michael | |

