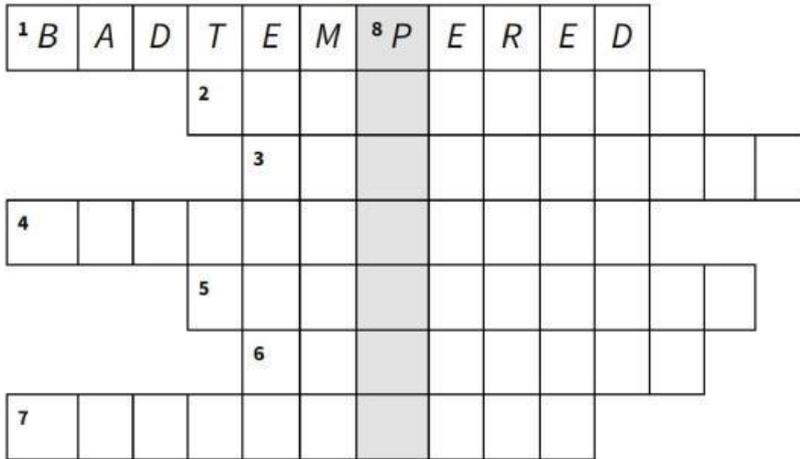


1 Use the clues to complete the puzzle and find the mystery word in grey. Then complete clue number 8 for the mystery word.



- 1 someone who is often in a bad mood or not happy
- 2 someone who finds it difficult to wait for something
- 3 someone who is hopeful about the future
- 4 someone who doesn't care about other people's feelings
- 5 someone you cannot depend on
- 6 someone who gives more time or money than expected
- 7 someone who is always thinking about how they can help other people
- 8 someone who

2 Complete the conversation with the words in the box. There are three extra words.

bad-tempered ~~easy-going~~ generous
 insensitive mean optimistic patient
 pessimistic reliable thoughtful

A: So, what did you think of the two possible trainees we interviewed today?
B: Well, the first one, Rose, seemed to be very 1.....*easy-going*.....
 and 2..... – she made several very positive comments. I think she would
 be 3..... with our more indecisive customers and give them time to decide.
 Also, she'd make 4..... comments about the clothes they tried on, she
 wouldn't be rude.
A: I agree. I liked her attitude.
B: I'm not so sure about Tom. He was late, for a start, so I don't know
 how 5..... he is. He didn't smile much either, so he looked 6.....
 He seemed to be rather 7..... about the future of high street shops too,
 saying that a lot of people preferred online shopping.

- 3 Choose the correct options to complete the sentences.
- 1 He doesn't mind waiting in the queue, he's very *impatient* / *patient* / *thoughtful*.
 - 2 My uncle is very *mean* / *insensitive* / *generous* and never buys us presents.
 - 3 He was so *thoughtful* / *pessimistic* / *insensitive*, he didn't stop to think what he was saying.

4 I'm afraid I'm a bit *easy-going* / *patient* / *impatient*, I hate waiting for the website to load.

5 Don't order from them, they are very *unreliable* / *optimistic* / *reliable* and don't deliver on time.

4 Complete the table with the missing words.

Adjective	Noun
1 ... <i>fit</i>	fitness
2	happiness
3	organisation
4	patience
5 qualified
6 strong

5 Complete the sentences with the correct adjective or noun form of the words in the box.

~~differ~~ generous important intelligent
patient qualify strength

- 1 Do you know the*difference*..... between a noun and an adjective?
- 2 The of everyone here today has been incredible. We've raised over €5,000.
- 3 Is your son a doctor yet? Has he finished his studies?
- 4 We must not underestimate the of this issue.
- 5 is an essential quality for a nurse because a lot of patients do things slowly.
- 6 If you're enough, you can carry that box.
- 7 We need someone with a high level of to solve this puzzle.

6 Choose the correct options.

A: How (1) *importance* / *important* / *intelligent* do you think social media is?

B: Well, I think there is a big (2) *different* / *strength* / *difference* between the generations. For instance, my parents use social media because it's (3) *useless* / *useful* / *seasonal* and can help with the (4) *organisation* / *organised* / *organise* of events. However, they get (5) *impatient* / *important* / *importance* with us when we start chatting online. The younger generations are (6) *sensibly* / *merely* / *completely* dependent on it. I know people who get very (7) *unreliable* / *bad-tempered* / *insensitive* when they can't access the internet.

A: I know. Some people spend more time on their phones than (8) *socialising* / *signing up* / *joining in* with real people.