Returning something to a store

Drag and drop.

Sales Clerk	**Customer**

Sales clerk: _____

Customer: _____

Sales clerk: _____

Customer: _____

Sales clerk: _____

Customer: _____

Sales clerk: _____

Customer: _____

Sales clerk: _____

Customer: _____

🔊 Do you have the receipt?

🔊 Thank you.

🔊 Do you want to exchange it?

🔊 It's too small.

🔊 Yes, I want to return this skirt, please.

🔊 Here's your refund.

🔊 Yes, here you are.

🔊 Why do you want to return it?

🔊 May I help you?

🔊 No, I'd like a refund, please.