Listening task 1: I just don't understand.

A Listen. People are talking about communication misunderstandings. What are the topics? Circle the correct answers.

1 a. interrupting
b. giving opinions directly

2 a. apologizing
b. speaking politely

3 a. criticizing
b. interrupting

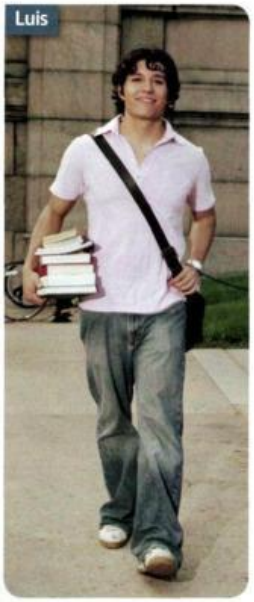
4 a. criticizing
b. disagreeing with others

B Listen again. What advice does each person give? Circle the correct information.

1 If you think someone is wrong, *don't say anything / ask a question.*
2 Give a *reason / gift* only if you do something really bad.
3 Ask the person to *speak loudly / let you finish.*
4 Try to express yourself more *directly / indirectly.*

Listening task 2: It's our style

A Listen. Students are talking about communication styles in their countries. Check (✓) the behaviors that are OK to do. Cross out (X) the behaviors that are not OK.







LIVEWORKSHEETS

	Colombia	South Korea	Saudi Arabia
1 interrupting someone	☐	☐	☐
2 touching the other person	☐	☐	☐
3 disagreeing	☐	☐	☐
4 saying "no" directly	☐	☐	☐

B Listen again. Who makes these statements? Write *Luis, Soon Jin,* or *Ali*.

1 "It's best to wait until the other person finishes." _____
2 "I might touch him on the arm or the hand." _____
3 "We are very direct when we disagree." _____
4 "It's very important to respect your friends." _____

Listening task 3

Listen. Circle the correct answers.

1 The woman's students don't
a. do their homework.
b. stay awake.
c. talk much in class.

2 The woman thinks her students are
a. bored.
b. sleepy.
c. hungry.

3 The students are from
a. many different countries.
b. the same country.
c. two different countries.

4 The man thinks the problem is
a. the woman's teaching.
b. cultural differences.
c. the textbook.

5 The man suggests teaching the students
a. about conversation styles.
b. English pronunciation.
c. more vocabulary.

LIVEWORKSHEETS

Listening task 4

A Listen. People are talking about communication misunderstandings. What are the topics? Circle the correct answers.

1 a. speaking politely
b. disagreeing with others
c. asking questions in class

2 a. apologizing
b. disagreeing with others
c. criticizing

3 a. touching the other person
b. respecting co-workers
c. saying "no" directly

4 a. apologizing
b. touching the other person
c. criticizing

5 a. criticizing
b. apologizing
c. speaking politely

B Listen again. Circle the correct information.

1 The professor is going to talk to the student *before / after* class.
2 The woman thinks the *other students are / professor is* rude.
3 The woman is probably going to *keep / change* her vacation plans.
4 In Ken's culture, the behavior *shows respect / is not common*.
5 The man probably *will / won't* change the color.

LIVEWORKSHEETS