

Listening task 1: I just don't understand.

A Listen. People are talking about communication misunderstandings. What are the topics? Circle the correct answers.

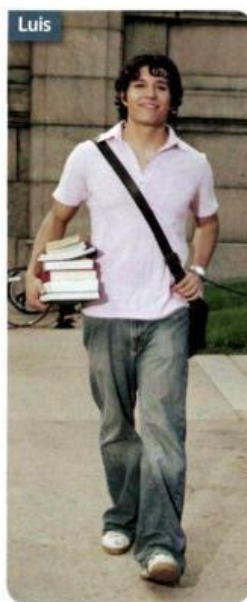
- | | |
|--------------------------------------------------|------------------------------------------------|
| 1 a. interrupting
b. giving opinions directly | 3 a. criticizing
b. interrupting |
| 2 a. apologizing
b. speaking politely | 4 a. criticizing
b. disagreeing with others |

B Listen again. What advice does each person give? Circle the correct information.

- 1 If you think someone is wrong, *don't say anything / ask a question.*
- 2 Give a *reason / gift* only if you do something really bad.
- 3 Ask the person to *speak loudly / let you finish.*
- 4 Try to express yourself more *directly / indirectly.*

Listening task 2: It's our style

A Listen. Students are talking about communication styles in their countries. Check (✓) the behaviors that are OK to do. Cross out (X) the behaviors that are not OK.



	Colombia	South Korea	Saudi Arabia
1 interrupting someone	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2 touching the other person	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3 disagreeing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4 saying "no" directly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B Listen again. Who makes these statements? Write *Luis*, *Soon Jin*, or *Ali*.

- 1 "It's best to wait until the other person finishes." _____
- 2 "I might touch him on the arm or the hand." _____
- 3 "We are very direct when we disagree." _____
- 4 "It's very important to respect your friends." _____

Listening task 3

Listen. Circle the correct answers.

- 1 The woman's students don't
 - a. do their homework.
 - b. stay awake.
 - c. talk much in class.
- 2 The woman thinks her students are
 - a. bored.
 - b. sleepy.
 - c. hungry.
- 3 The students are from
 - a. many different countries.
 - b. the same country.
 - c. two different countries.
- 4 The man thinks the problem is
 - a. the woman's teaching.
 - b. cultural differences.
 - c. the textbook.
- 5 The man suggests teaching the students
 - a. about conversation styles.
 - b. English pronunciation.
 - c. more vocabulary.

Listening task 4

A Listen. People are talking about communication misunderstandings. What are the topics? Circle the correct answers.

- | | | | |
|---|-------------------------------------------------------------------------------------|---|------------------------------------------------------------------|
| 1 | a. speaking politely
b. disagreeing with others
c. asking questions in class | 4 | a. apologizing
b. touching the other person
c. criticizing |
| 2 | a. apologizing
b. disagreeing with others
c. criticizing | 5 | a. criticizing
b. apologizing
c. speaking politely |
| 3 | a. touching the other person
b. respecting co-workers
c. saying "no" directly | | |

B Listen again. Circle the correct information.

- 1 The professor is going to talk to the student *before* / *after* class.
- 2 The woman thinks the *other students are* / *professor is* rude.
- 3 The woman is probably going to *keep* / *change* her vacation plans.
- 4 In Ken's culture, the behavior *shows respect* / *is not common*.
- 5 The man probably *will* / *won't* change the color.