

Link VI Unit 3a

1. Match the words from the box to the definitions below:

browse, exchange, refund, receipt, till

- I. A piece of paper that shows you bought something.
- II. To give money back to a customer for an item they returned.
- III. To replace one item with another in a shop.
- IV. To look at things in a shop without buying anything.
- V. A place where you pay for your shopping.

2. Use the words in the box to complete the sentences:

queue, customer, discount, change, try on

- I. There is a long _____ at the checkout.
- II. All shoes are 20% off today! That's a great _____.
- III. I always _____ clothes before I buy them.
- IV. The shop assistant gave me the wrong _____.
- V. Every _____ who spends over £50 gets a free gift.

3. Choose the word that fits best in the sentence:

- I. This is a place where you can try on clothes:
 - a) till
 - b) changing room
 - c) queue
- II. You get this when you buy something as proof of purchase:
 - a) refund
 - b) receipt
 - c) change
- III. This is what you do when you look at things in a shop without buying:
 - a) browse
 - b) exchange
 - c) refund

4. Some nouns can also be used as verbs. Use the correct form of the word in brackets to complete the sentences:

- I. Can I _____ (refund) this jacket? It doesn't fit me.
- II. The queue is very long. I'll _____ (queue) later.
- III. She likes to _____ (browse) in the shops on weekends.

5. Use the words in the box to complete the sentences:

price, free, exchange, change, customer

- I. Buy one, get one ____!
- II. I don't like this shirt. Can I ____ it for a different one?
- III. The shop assistant gave me the wrong ____.
- IV. Every ____ who spends over £100 gets a special gift.
- V. What is the ____ of these shoes?

6. Put the words in the correct order to make a sentence:

- I. can / this / I / refund / item / get / a / for / ?
- II. is / queue / long / the / too / I'll / back / come / later.
- III. today / discount / there's / 50% / a / on / clothes.
- IV. shop / receipt / lost / my / I / in / the / .
- V. customers / waiting / for / are / the / shop / to / open.

7. Complete the dialogue using the words in the box:

refund, browse, till, receipt, queue

A: Good morning! How can I help you?

B: Hi, I'd like to return this jacket. It doesn't fit me.

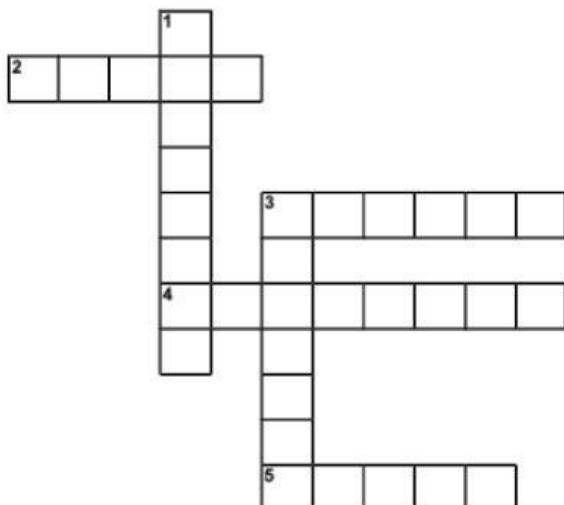
A: Do you have your ____?

B: Yes, here it is. Can I get a ____?

A: Of course. You can pay at the ____ over there.

B: Thanks! Oh, the ____ is so long! I'll come back later.

8. Complete the crossword using the clues below:



Pozjomo:

2. A line of people waiting for something
3. To give money back to a customer
4. To replace one item with another
5. To try clothes on in a shop

Pionowo:

1. A person who buys things in a shop
3. A piece of paper you get after buying something