

Part 4



Questions 20–25

For each question, choose the correct answer.

You will hear an interview with a man called Matt Jennings, who helps people with online security.

20 Matt says that

- A** people are taking better care about email safety.
- B** criminals notice when we don't do things correctly.
- C** we are inventing ways to beat the criminals.

21 What does Matt say about some emails.

- A** He deletes them accidentally.
- B** He gets similar ones daily.
- C** They always come from the same company website.

22 When you receive an email telling you to change your password, Matt says you should

- A** change your email password.
- B** keep a copy of the email.
- C** change your password on the company website if necessary.

23 What does Matt say about an email he received?

- A** It came from an address he recognised.
- B** He thought it was OK.
- C** He replied to one the other day.

24 After Matt received the email,

- A** he sent his friend an email.
- B** he phoned his friend.
- C** he received a second email.

25 What does Matt say about passwords?

- A** People never remember them.
- B** Most passwords can be guessed easily.
- C** Try to use more than just letters and numbers.