

Almost every driver will get a flat someday



fix

25

cost

puncture

tire

Customer: Good morning, I have a flat .

Mechanic: Morning! Can you show me which tire?

Customer: It's the front left tire.

Mechanic: Let me take a look. It seems that the tire has a .

Customer: Can it be fixed, or do I need a new tire?

Mechanic: We can it if the puncture is not too large.

Customer: How long will the repair take?

Mechanic: The repair will take about 30 minutes.

Customer: How much will it ?

Mechanic: The repair will be \$.

Customer: That's reasonable. Please go ahead.

Mechanic: I will start right away.

Customer: Thank you.

Mechanic: You're welcome.

Oil change



Customer: Hi, I'm here for my scheduled oil.....

Receptionist: Welcome! Can I have your keys, please?

Customer: Here they are.

Mechanic: Sir, it seems that besides the oil change, yourpads are worn out.

Customer: Do they need to be replaced immediately?

Mechanic: Yes, it's best to replace them to ensure your.....

Customer: How much will that add to my.....?

Mechanic: The brake pad replacement will cost around\$.

Customer: Alright, please go ahead with the replacement.

Receptionist: Everything is set. We will get your car ready in about an
.....

Customer: Thank you. I'll be in the waiting area.