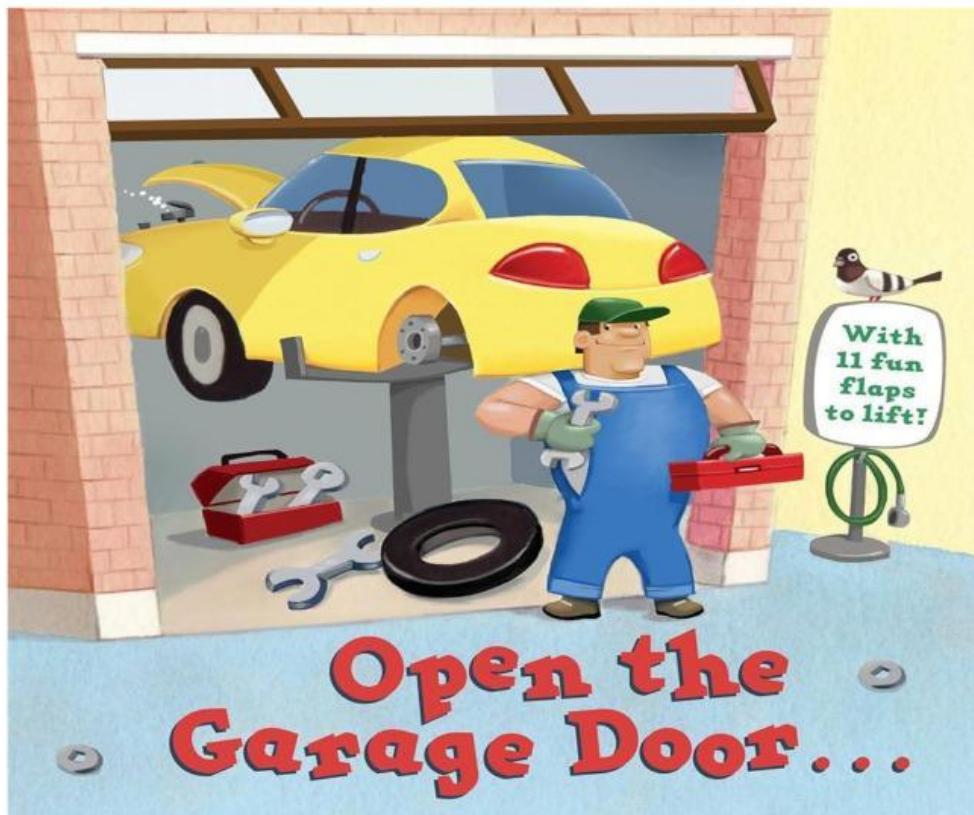


At a Garage – 1



Task 1. Listen to the recording and complete the dialogue with the words.

check brakes model service

A: Could you book me in for a full , please?

B: Certainly, madam. I just need to know the year and

A: I can't remember the year but it's a "D" registration.

B: I think I can fit you in first thing tomorrow morning.

A: That'd suit me fine. And while you've got it, could you have a look at the as well?

B: Yes, we always everything thoroughly.

At a Garage – 2

Task 2. Listen to the recording, put phrases in a logical order.

1. B: Yes, we'll do that as a matter of course.
2. A: That'd be perfect. And could you also try to improve the starting?
3. B: How would next Friday afternoon suit you?
4. A: It's a 1986 model – the smallest one in the range.
5. B: Yes, of course. Which year and model is it?
6. A: I'd like to arrange to have my car serviced.

At a Garage – 3

Task 3. Listen to the recording and match sentences.

A: Could you book my car in for a service? It's well overdue.

A: It's a 500 series – and it's less than a year old.

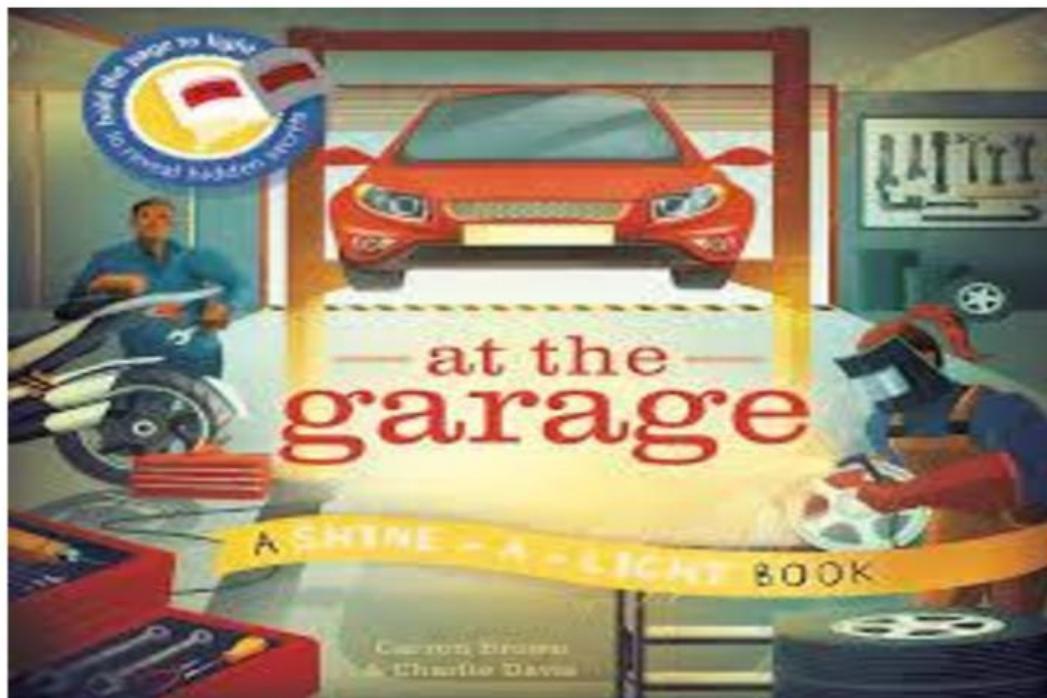
A: That should be OK. And perhaps you could see to the clutch – it keeps slipping.

B: Yes, I'll make a special note of it.

B: Can you bring it in on Thursday?

B: That's no problem. Can you tell me the year and model?

Task 4. Listen to the recording and fill in the gaps.



At a Garage – 4

A: My car needs servicing. Can I get it done here?

B: Yes, I think we can help you. Which year and , please?

A: It's last year's model – the **standard** version.

B: How about next morning?

A: That's fine. And at the same time, could you do something about the It lets the rain in.

B: Yes, we'll do that for you.