

SHOPPING PROBLEMS

Question: When was the last time you bought something that had a problem?

- Complete the 15 sentences with the words on the left.



1. I'm really angry. I bought a new computer yesterday but it _____.
2. This sweater should have five buttons but there are only four. One button is _____.
3. Don't wash your new clothes in hot water, David. They might _____ and become too small.
4. Look! There is a _____ in this shirt.
5. (A) Can I _____ this radio to your store?
6. (B) Yes, bring it back. We'll _____ your money.
7. If you want to bring back that jacket and exchange it for a new one, you must have a _____.
8. I bought this lamp yesterday, but there's a problem with it. Can I _____ it for a new one?
9. These shoes don't fit me. They're too small. They're the _____.
10. That TV comes with a two-year _____. The store will pay to fix any problems during that time.
11. The picture on the box shows blue shoes, but inside the shoes are red. They're the _____.
12. The TV I bought last year doesn't work now but the store said it will pay to _____ it.
13. Don't wash your new blue T-shirt with your white shirts. They might _____.
14. That pen costs \$15.99. It's too _____.
15. Did you break a dish on the way back home? One of them is _____.

B broken adj.
C change color v.
D doesn't work phr.
E exchange n., v.
expensive adj.
H hole n.
M missing adj.
R receipt n.
refund n., v.
repair n., v.
return v.
S shrink v.
W warranty n.
wrong color n.
wrong size n.