PART 1: LISTENING

Exercise 1: Listen to the conversation and answer the following questions with NO MORE THAN TWO WORDS and/or A NUMBER

1. What is the woman calling to complain about?
2. What is the problem with the AC adapter?
3. What is the order number?
4. What is the solution to the adapter and the printer that the man offers?
5. How much discount will the woman be given for the next purchase?

Exercise 2: Listen to a short talk about Samsung Group, and then fill in the gaps WITH NO MORE THAN THREE WORDS OR NUMBERS.

6. The Samsung Group comes from South Korea which specializes in the _____, heavy industry, construction, and defense industries.
7. The company was founded on _____ as a trading company by Lee Byung Chull.
8. Samsung Electronics Devices is one of the initial electronics divisions of the company that it started selling _____ television sets.
9. In _____, it started entering the telephone and fax systems and mobile phone manufacturing.
10. In 1987, the Samsung group was separated into four businesses such as electronics, engineering, construction, and most _____.

PART 2: READING COMPREHENSION

Exercise 3: Read the following passage and answer the questions with NO MORE THAN FOUR WORDS OR A NUMBER

The magic of computers

Computers and microchips have become part of our everyday lives: we visit shops and offices which have been designed with the help of computers; we pay bills prepared by computers; just picking up a telephone and dialing a number involves the use of a sophisticated computer system, as does making a flight reservation or bank transaction.

Every day we encounter computers that bring to lives the instance they are switched on, for example calculator, the car's electronic ignition, the timer in the microwave or the programer inside the video cassette recorder, all of which use chip technology.

What makes your computer such a miraculous device? Each time you turn it on, it is a blank slate that, with appropriate hardware and software, is capable of doing anything you ask. It is a calculating machine that speed up financial calculations; it is an electronic filing cabinet which manages large collection of data, such as customers' lists, accounts or inventories; it is a magical typewriter that allows you to type and print any kind of document - letters, memos or legal documents, it is a personal communicator that enables you to interact with other computers and with people around the world; if you like gadgets and electronic entertainment, you can even use your PC to relax with computer games.

Nowadays, it is almost impossible to imagine life without the magic of computers

11. Apart from computers, how many devices use microchips?
12. Which two components allow computer systems to operate?
13. What speeds up financial calculations?
14. What kinds of document can a magical typewriter type and print?
15. Who can a personal communicator interact with?

Exercise 4: Read the two notes and complete the table with NO MORE THAN THREE WORDS AND/OR A NUMBER

Fine Cuts
12, Sexton Street, Bradfield
Tel: 01875 577377

       Cut and Style   £12
       Dry cut   £10

Haircuts by our trainee hairdresser, Marta, are half price.
Opening hours:
Mondays – Fridays: 9am – 5pm
Saturdays: 9am – 1pm.

Dear Josie,
I'm afraid that your usual hairdresser, Ellen, is sick. The only person available at the weekend is our trainee hairdresser. She isn't free at 10 o'clock, but she can cut and style your hair half an hour after that. Of course, your haircut will be cheaper!
I put your name in the book already. Call me if you'd like to change your appointment.
Thanks,
Carla

FINE CUTS
Appointment Book

Customer: Josie
Hairdresser: (16) _____
Type of haircut: (17) _____
Day: (18) _____
Time: (19) _____am
Cost: (20) _____

PART 3: WRITING
Write a paragraph (100-120 words) about one invention (in IT field) you like best
Suggested questions:
1. What is the invention you like best?
2. When was it invented?
2. By whom was it invented?
4. What is it used for?
5. Why do you like this invention?