EPISODE 1

Practical English Arriving in London

checking in | V in a hotel

1 VOCABULARY in a hotel

Complete the words.

1 the lift
2 a s_____ room
3 a d_____ room
4 the b_____
5 r_____
6 the gr_____ fl_____

2 CHECKING IN

a Complete the sentences with words from the list.

~~have~~ key lift moment right sign spell you

1 I have _____ a reservation.
2 Can you _____ here, please?
3 The _____ is over there.
4 Thank _____.
5 Can you _____ that, please?
6 That's _____.
7 Here's your _____.
8 Just a _____.

b Complete the conversation with the phrases in **a**.

A Good evening, sir.
B Hello. [1] I have a reservation. My name's Carl Zimmerman.
A [2] _____?
B Z-I-M-M-E-R-M-A-N.
A Thank you. For three nights?
B Yes. [3] _____.
A Can I have your passport, please?
B [4] _____. Here you are.
A Thank you. [5] _____? Thank you.
[6] _____. It's room 403, on the fourth floor.
[7] _____. Enjoy your stay, Mr Zimmerman.
B [8] _____.

3 *WOULD YOU LIKE...?*

Look at the pictures. Complete the conversations.

1 A Would you like a coffee?
B Yes, please.

2 A Would you _____?
B No, _____.

3 A Would _____?
B _____.

4 A _____?
B _____.

5 A _____?
B _____.

6 A _____?
B _____.

4 SOCIAL ENGLISH

Complete the missing words in the conversations.

1 A Hello?
B Hello, this _____ is David Barnsley.

2 A Where are you from?
B I'm from Boston. What a_____ you?

3 A Sorry.
B No pr_____.

4 A Hello?
B Is th_____ Tom?

5 A Are you on holiday?
B No. I'm here on b_____.

6 A Is 10.30 OK for you?
B Yes, that's p_____.

7 A Would you like a cup of coffee?
B No thanks. It's t_____ for bed.

LIVEWORKSHEETS