

1 Leon is about to start a new job at a cinema. His colleague, Maya, is explaining more about his role before he begins.

Complete the parts of the conversation with the words in the box.

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Maya: OK, Leon. Firstly, people can take drinks into the theatre, but you
1 _____ let them take in any glasses.

Leon: I think I 2 _____ to take in a glass of lemonade once. Has the rule changed?

Maya: Yes, just last month after someone dropped a glass and we 3 _____ clean up all the smashed pieces.

Leon: Oh dear. So, how about food?

Maya: You may need to give people a reminder that they 4 _____ allowed to bring in their own. You 5 _____ to say that to everyone, only if you suspect they've got a bag full of snacks!

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Leon: Is there anything else I 6 _____ to know?

Maya: Well, there's a strict policy that people 7 _____ turn off their mobile phones during the film. If they use them, we've 8 _____ politely ask them to leave the cinema.

Leon: Have you ever 9 _____ to ask someone to leave?

Maya: There was one time when I almost 10 _____, but as soon as I marched towards the woman, she turned her phone off!

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Leon: Sounds like a relief that you 11 _____ to actually say anything.

Maya: Yeah, it was! The other thing I've 12 _____ mention is about the first aid certificate.

Leon: Go on.

Maya: We're all 13 _____ to have one, just in case there's an emergency.

Leon: OK, I'll 14 _____ do a course then.

Maya: You will, but you 15 _____ need to organise it yourself. There's one for all new staff next Tuesday, if you're available.

Leon: Great, where do I put my name down?

2 Work in pairs. What things are allowed and not allowed in cinemas where you live?