

1.

A: What's your name?

B: Yasir Abdi.

A: And Yasir, are you a new patient?

B: Yes I am.

A: Why do you want to see the doctor?

B: I'm (1) _____ all the time.

A: When can you see the doctor?

B: Anytime on (2) _____ or (3) _____.

A: Dr. Hernandez can see you at (4) _____ AM on Tuesday.

B: Fine, thank you.

A: How will you pay? Do you have (5) _____?

B: No, I don't. I'll pay by (6) _____.

A: That's fine. We'll see you then.

B: Thank you. Goodbye.

2.

LIVEWORKSHEETS

A: Hello, can I help you?

B: Yes, this is Minh (7) _____, (8) _____. I need an appointment to see the doctor. I have terrible (9) _____ every day.

A: Every day?

B: Yes, every day for a (10) _____ now.

A: Can you come in at (11) _____ PM today?

B: That would be fine.

A: Do you have insurance?

B: No, I will pay (12) _____.

A: Sounds good. We will see you at (13) _____.

B: Thanks. Goodbye.

3.

A: Hello, Dr. Angelo's office. What can I do for you?

B: I need an (14) _____ as soon as possible.

A: Is this an emergency?

B: No, not really. I need to see him about the (15) _____, I have after I eat certain foods.

A: Okay, you can come in next (16) _____ at (17) _____ in the afternoon.

B: That sounds fine, but isn't there anything sooner?

A: I'm afraid not. What's your name?

B: My name is Michael (18) _____, (19) _____. Do you take credit cards?

A: Yes, we do. We take all major credit cards.

B: Thanks, I'll see you then. Goodbye.

LIVEWORKSHEETS

4.

A: Hello, can you (20) _____, please?

B: No, this is very important. My brother Antonio Marco is a regular (21) _____ with you and he has a very bad (22) _____. He also has a (23) _____.

A: Come right in.

B: Right now?

A: Yes, right now.

B: Thanks, we have (24) _____ insurance.

A: Excellent. We'll be waiting for you.

5.

A: Hello, Dr. Albert's office. Can I help you?

B: Yes, my (25) _____ hurts a lot.

A: Do you want an appointment?

B: Yes, I do.

A: Are you a new patient?

B: No, my name is Sam (26) _____, (27) _____. I was there last week for a physical.

A: Oh yes, Mr. (28) _____. When can you come in?

B: I can come in at six o'clock (29) _____.

A: That's a little late, but I think the doctor can see you then.

B: Can I pay by (30) _____?

A: Yes, of course.

B: Thanks very much.

LIVEWORKSHEETS





Man: Doctor, I'm not sure I understand your (31) _____.

Woman: Okay, let's (32) _____ them again. It's very important that you understand.

Man: Yes, I know. I just forget easily.

Woman: That's okay. You can read all about it, here on the (33) _____of the medicine, it says take (34) _____ pills (35) _____times a day with water.

Man: Water?

Woman: Water is best, but you can take it with (36) _____ if you like.

Man: Thanks, is it okay to (37) _____?

Woman: No, you (38) _____ drive. It says that here under (39) _____. Oh, and take aspirin every day, too.

Man: Okay, I'll take the aspirin and the other (40) _____ as you've directed me. Thank you.

LIVEWORKSHEETS