



1.

**A:** What's your name?

**B:** Yasir Abdi.

**A:** And Yasir, are you a new patient?

**B:** Yes I am.

**A:** Why do you want to see the doctor?

**B:** I'm (1) \_\_\_\_\_ all the time.

**A:** When can you see the doctor?

**B:** Anytime on (2) \_\_\_\_\_ or (3) \_\_\_\_\_.

**A:** Dr. Hernandez can see you at (4) \_\_\_\_\_ AM on Tuesday.

**B:** Fine, thank you.

**A:** How will you pay? Do you have (5) \_\_\_\_\_?

**B:** No, I don't. I'll pay by (6) \_\_\_\_\_.

**A:** That's fine. We'll see you then.

**B:** Thank you. Goodbye.

2.

**A:** Hello, can I help you?

**B:** Yes, this is Minh (7) \_\_\_\_\_, (8) \_\_\_\_\_. I need an appointment to see the doctor. I have terrible (9) \_\_\_\_\_ every day.

**A:** Every day?

**B:** Yes, every day for a (10) \_\_\_\_\_ now.

**A:** Can you come in at (11) \_\_\_\_\_ PM today?

**B:** That would be fine.

**A:** Do you have insurance?

**B:** No, I will pay (12) \_\_\_\_\_.

**A:** Sounds good. We will see you at (13) \_\_\_\_\_.

**B:** Thanks. Goodbye.

3.

**A:** Hello, Dr. Angelo's office. What can I do for you?

**B:** I need an (14) \_\_\_\_\_ as soon as possible.

**A:** Is this an emergency?

**B:** No, not really. I need to see him about the (15) \_\_\_\_\_, I have after I eat certain foods.

**A:** Okay, you can come in next (16) \_\_\_\_\_ at (17) \_\_\_\_\_ in the afternoon.

**B:** That sounds fine, but isn't there anything sooner?

**A:** I'm afraid not. What's your name?

**B:** My name is Michael (18) \_\_\_\_\_, (19) \_\_\_\_\_. Do you take credit cards?

**A:** Yes, we do. We take all major credit cards.

**B:** Thanks, I'll see you then. Goodbye.

4.

**A:** Hello, can you (20) \_\_\_\_\_, please?

**B:** No, this is very important. My brother Antonio Marco is a regular (21) \_\_\_\_\_ with you and he has a very bad (22) \_\_\_\_\_. He also has a (23) \_\_\_\_\_.

**A:** Come right in.

**B:** Right now?

**A:** Yes, right now.

**B:** Thanks, we have (24) \_\_\_\_\_ insurance.

**A:** Excellent. We'll be waiting for you.

5.

**A:** Hello, Dr. Albert's office. Can I help you?

**B:** Yes, my (25) \_\_\_\_\_ hurts a lot.

**A:** Do you want an appointment?

**B:** Yes, I do.

**A:** Are you a new patient?

**B:** No, my name is Sam (26) \_\_\_\_\_, (27) \_\_\_\_\_. I was there last week for a physical.

**A:** Oh yes, Mr. (28) \_\_\_\_\_. When can you come in?

**B:** I can come in at six o'clock (29) \_\_\_\_\_.

**A:** That's a little late, but I think the doctor can see you then.

**B:** Can I pay by (30) \_\_\_\_\_?

**A:** Yes, of course.

**B:** Thanks very much.



**Man:** Doctor, I'm not sure I understand your (31) \_\_\_\_\_.

**Woman:** Okay, let's (32) \_\_\_\_\_ them again. It's very important that you understand.

**Man:** Yes, I know. I just forget easily.

**Woman:** That's okay. You can read all about it, here on the (33) \_\_\_\_\_ of the medicine, it says take (34) \_\_\_\_\_ pills (35) \_\_\_\_\_ times a day with water.

**Man:** Water?

**Woman:** Water is best, but you can take it with (36) \_\_\_\_\_ if you like.

**Man:** Thanks, is it okay to (37) \_\_\_\_\_?

**Woman:** No, you (38) \_\_\_\_\_ drive. It says that here under (39) \_\_\_\_\_. Oh, and take aspirin every day, too.

**Man:** Okay, I'll take the aspirin and the other (40) \_\_\_\_\_ as you've directed me. Thank you.