

Shopping

VOCABULARY BANK

1 IN A SHOP OR STORE

a Match the words and photos.

- basket
- (self-service) checkout
- customer
- fitting room
- receipt
- (cash) register
- sale
- salesperson
- shelves /ʃelvz/ (singular shelf)
- shopping bag
- shopping cart

b 4.12 Listen and check.

c Match the sentences.

- 1 Can I **help** you?
- 2 What **size** are you?
- 3 Can I **try on** this shirt?
- 4 This shirt doesn't **fit** me.
- 5 That jacket really **suits** you!
- 6 I'm going to **take** these pants **back**.

- a Yes, the fitting rooms are over there.
- b It's too big for me.
- c You always look good in red.
- d I'm just looking, thank you.
- e I'm a medium.
- f They're too short.

d 4.13 Listen and check.

2 ONLINE

a Read the text about shopping online. Then complete the phrases with words from the list.

account /ə'kaʊnt/ auction /ə'kɔːn/

cart /kɑːt/ checkout /tʃek'kaʊt/

debit /'deɪt/ delivery /dɪ'lɪvəri/

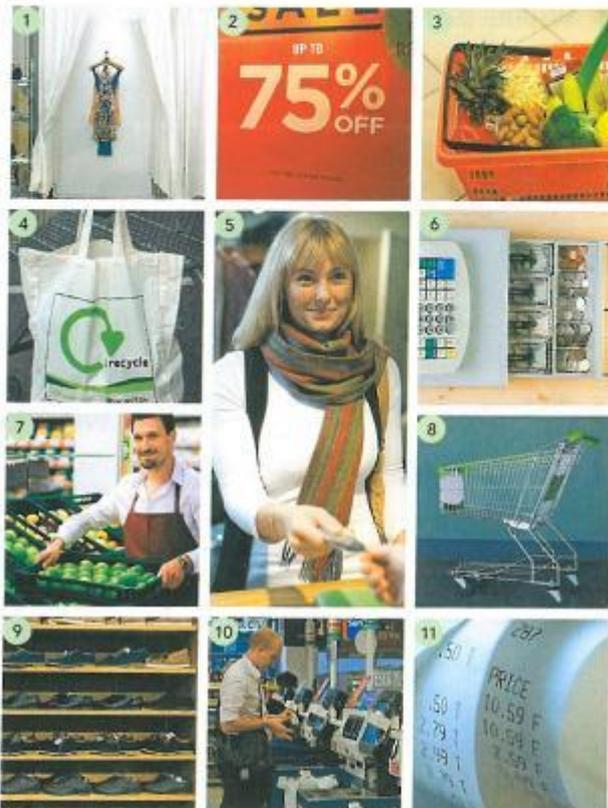
item /'aɪtəm/ next-day /'nekst deɪ/

payment /'peɪmənt/ website /'weɪbsaɪt/

b 4.14 Listen and check.

ACTIVATION Talk to a partner. Do you prefer buying things in "real" stores or online? Why?

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Search our help pages Go

All major chain stores and many other stores sell online, and a lot of people prefer ¹**going to their website** than the actual store. The first time you use a site, you usually have to ²**create an** _____ where you give your personal information. Then you choose what you want to buy, and ³**click on each** _____. Everything you buy goes ⁴**in your** _____ usually at the top right of the page. When you are ready to pay you click on ⁵**proceed to** _____. You then have to give the ⁶ _____ **address** where you want them to send your things. You can usually pay extra for ⁷ _____ **delivery** – standard delivery is sometimes free. Then you choose how you want to pay, for example ⁸**with a credit or** _____ **card** or with PayPal, and ⁹**give your** _____ **information**, for example your credit card number and expiration date. Finally, you confirm your payment and receive a reference number and a confirmation email. And then you wait! Many people also buy and sell things online at ¹⁰ _____ **sites** like eBay.

Go online to review the vocabulary for each lesson

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