

LISTENING

A customer is describing a problem. Are these statements true or false? Listen and check the correct answer.

| | TRUE | FALSE |
|---|------|-------|
| 1. They are in a jewelry store. | | |
| 2. The man bought a toy for his grandson. | | |
| 3. The toy had a missing part. | | |
| 4. The man wants his money back. | | |
| 5. The man cannot get his money back without a receipt. | | |

VOCABULARY BY TOPICS

SHOPPING



WORD FORMATION

| NOUN | VERB | ADJECTIVE | ADVERB |
|---------------------------|---------------|----------------|-------------|
| assistant assistance | assist | | |
| centre | | central | centrally |
| | close | closed | |
| difference | differ | different | differently |
| | | extreme | extremely |
| feeling | feel | | |
| | | perfect | perfectly |
| sale seller | sell | | |
| shop shopper shopping | shop | | |

VOCABULARY PRACTICE

1. Fill in the blanks with correct form of the words in BOLD.

- Please ask the _____ if you need any help.
- You might walk _____ in those huge boots.
- I will ask the _____ what the price is.
- I've got a really good _____ about this shopping trip.
- We are located _____, right in the heart of the shopping district.
- There is something in this department store for every _____.
- They fit you _____!
- These shoes are two _____ sizes - one is bigger than the other!

ASSIST
DIFFER
SELL
FEEL
CENTRE
SHOP
PERFECT
DIFFER

2. Arrange the letters to form complete words, fill in the following sentences.

- Hello, do you need any _____.
- You can only get a refund at our _____ office.
- Unfortunately, we were too late and the shop was _____.
- Is this car for _____?
- What's the _____, just choose one and buy it.
- _____ is my favourite activity!

STASICENSA
RETLANC
LEDSCO
LESA
CEFFIDRENE
PHONSIGP

