



9 Sympathising

You look *upset/worried*.
What happened? / What's wrong?
I'm sorry to hear that! /
Oh, that's terrible! / That's a shame!

1 Match 1-6 to a-f.

- | | | |
|---|--------------|-----------------|
| 1 ☒ f | You | a worried. |
| 2 ☐ | You look | b to hear that. |
| 3 ☐ | What's | c wrong? |
| 4 ☐ | What | d shame. |
| 5 ☐ | I'm so sorry | e happened? |
| 6 ☐ | That's a | f look upset. |

2 Complete the dialogue. Circle the correct answer.



- 1 A: What happened to your arm?
B: _____
a I was ice skating when I fell over.
b No, not really.
c I went ice skating.
- 2 A: _____
a Can I help?
b You look upset.
c That's terrible. Can you write?
B: No, I can't.
- 3 A: _____
a I'm so sorry. Can I help?
b I'm so sorry to hear that.
c What's wrong?
B: Yes, please. I'd like some help.

3 Complete the dialogue with one word in each gap.

Zach: You look upset. What's ¹ wrong ?
Vicky: I ² _____ doing my homework ³ _____
I dropped my calculator. Now it doesn't work.
Zach: That's a ⁴ _____. Can I ⁵ _____ ?
Vicky: ⁶ _____, not really. I can't do my Maths without
a calculator.
Zach: Why don't ⁷ _____ ask your brother for help?
He's good at Maths.
Vicky: That's a good idea. Thanks.

4 Put the words in the correct order to make sentences. There is always one extra word.

- 1 you're / look / worried / you / .
You look worried.
- 2 happened / what's / wrong / ?

- 3 Mum / was / I / calling / when / its / my / phone / broke / .

- 4 terrible / a / that's / .

5 Look at the photos. Complete the dialogues with your own ideas.

- 1 A: You ¹ look upset. ² _____ ?
B: I ³ _____ when it started to rain.
A: ⁴ _____. Are you very wet?
B: No, I'm OK, but Fred, my dog, is wet and dirty.
- 2 A: What happened?
B: I ¹ _____ when ² _____
and broke my leg.
A: ³ _____. Can I help?
B: No, not really.



Extra Online Practice

Unit 4 Video and Communication
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