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13 Follow the exam instructions, using the advice to help you.

You will hear three different extracts. For questions 1–6, choose the answer (A, B or C) which fits best according to what you hear. There are two questions for each extract.

Tip!

Often the questions in Part 1 check understanding of chunks of recording rather than of specific details, so listen carefully to get a general understanding of what is said.

Extract One

You hear two business people discussing a workshop they have just attended.

- 1 What do they agree about?
 - A The presenter had some original ideas.
 - B The topic of the workshop was very useful.
 - C The participants made some sensible suggestions.
- 2 What is the woman planning to do next?
 - A make a change to her habits
 - B read about a related issue
 - C ask someone for advice

Advice

1 In a question that asks about agreement, it often happens that the opinions in the distracting options are stated by one of the speakers only. Listen carefully for the statement that they both agree is true.

2 People often talk about plans using 'going to'. If you hear this form, it may signal that you are about to hear the answer.

Extract Two

You hear two students talking about a project they are working on.

- 3 How does the woman feel about the comments they have received from their tutor?
 - A She is disappointed that he did not notice an improvement in their work.
 - B She is frustrated that he failed to offer some guidance at an earlier stage.
 - C She is annoyed that he is questioning the accuracy of their work.
- 4 What does the man promise to do?
 - A provide some visual material
 - B carry out a small experiment
 - C check some information

Advice

3 Focus on the gist of what the woman says. She will probably not use the specific words 'disappointed', 'frustrated' or 'annoyed'.

4 The dialogue is likely to mention all three of the actions in the options, but perhaps the distracting actions have already been done or will be done by someone else.

Extract Three

You hear two colleagues discussing an issue at work.

- 5 The man would like the woman to
 - A take part in a meeting with him.
 - B redo a recently completed task.
 - C change another colleague's point of view.
- 6 What has surprised the woman?
 - A some fluctuations in the company's sales
 - B the interest in the company from other countries
 - C a decrease in the company's production costs

Advice

5 With a question like 5, the answer might come from a number of different clues throughout the recording, so keep both questions in mind as you listen, rather than waiting to hear the answer for 5 and then listening out for 6.

6 Each of these options has two elements – you must make sure you find an answer where both of these elements match.