

19 Sympathising and encouraging

**Asking questions**

What's the matter?  
What's up? / What's wrong?

**Sympathising**

I'm (so) sorry.  
That's a pity! / That's a shame!  
What a pity! / What a shame!  
Poor you! That's disappointing.

**Encouraging**

Cheer up! Well done!

1 Put the dialogue in the correct order.



- 7  Hi, Ana. Would you like to come to the skate park this afternoon? My brother is going to teach us how to skateboard.
- Oh, I'm so sorry. That's a shame!
- Poor you! ... But cheer up! If I enjoy it, we can all go with you next week!
- Hi, Julie. Sorry, but I can't.
- 8  Thanks, Julie. You're good friends.
- I have to revise for the Maths test. I really want to get a good mark this time!
- I know. I'd really love to learn to skateboard!.
- Why? What's the matter?

2 Match 1-6 to a-f.

- |   |            |   |         |
|---|------------|---|---------|
| 1 <input checked="" type="checkbox"/> f | Cheer      | a | done!   |
| 2 <input type="checkbox"/>              | I'm so     | b | shame!  |
| 3 <input type="checkbox"/>              | Well       | c | a pity! |
| 4 <input type="checkbox"/>              | What's the | d | matter? |
| 5 <input type="checkbox"/>              | That's a   | e | sorry.  |
| 6 <input type="checkbox"/>              | What       | f | up!     |

3 Complete the dialogues with the words in the box.

disappointing done matter  
pity poor so the up what's

- 1 A: Hi, Eddie. You look upset. What's up?  
B: I didn't get a good mark in my English exam.  
A: Oh no! That's disappointing.
- 2 A: Hey, Robbie? What's the \_\_\_\_\_ ?  
B: We can't go camping tomorrow.  
A: What a \_\_\_\_\_ !
- 3 A: Hi, Karen. Olivia says you won first prize in the painting competition. Well \_\_\_\_\_ !  
B: Thanks, Alan.
- 4 A: My dog is ill.  
B: I'm \_\_\_\_\_ sorry.  
A: And our cat died last week.  
B: \_\_\_\_\_ you! That's terrible!
- 5 A: What's \_\_\_\_\_ matter, Anne?  
B: I didn't win the match.  
A: Cheer \_\_\_\_\_ ! You'll win next time.

4 Complete the dialogues. Use the words in brackets.

- 1 A: What's up? (what)  
B: The drama teacher didn't choose me for the school play.  
A: \_\_\_\_\_ . (shame)
- 2 A: \_\_\_\_\_ ? (matter)  
B: I played badly in the match and everyone was angry with me.  
A: \_\_\_\_\_ ! (poor)
- 3 A: You look pleased!  
B: Yes, I am. I've passed all my exams.  
A: \_\_\_\_\_ ! (well)  
B: What about you?  
A: I passed, but I only got 50% for Maths.  
B: \_\_\_\_\_ .  
(disappointing)



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